



To,
IDFC FIRST Bank, Naman Chambers,
BKC, Mumbai 400051.

Date :

Card Holder Details

Cardholder's Name

Registered Mobile Number

Disputed Card Number

No. of Disputed Transactions

Dispute Reason

Details of Disputed Transactions

Sr. No.	Transaction Date	Merchant Name	Transaction Amount (INR)	Disputed Amount (INR)
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				

More Information about Dispute

Important Notes

- If you disagree with a charge or transaction indicated in your Statement, please intimate us within 30 days of the Statement Date and not later than 60 days from the date of transaction or else, the charges will be construed as valid.
- If your card account has been billed with unauthorized transaction(s), kindly contact our Phone Banking number 18602582000 to have your card blocked and replaced with a new card.
- IDFC FIRST Bank may, at its sole discretion, process credit on temporary basis against disputed transaction(s).

PLEASE SEND THE COMPLETED FORM AND THE SUPPORTING DOCUMENTS FROM YOUR REGISTERED EMAIL TO THE FOLLOWING EMAIL ID:

- Credit Card Disputes | Mail to: banker@idfcfirstbank.com

Declaration

I hereby confirm that the information provided is true and accurate to the best of my knowledge and belief.