

GOLF OFFER

Terms and conditions

About the benefit:

Get unlimited access to Golf rounds or lessons on FIRST Private Credit Card

How to Avail Offer:

- Book your Golf Round/Lesson on <https://idfcfirst.truztee.com/>
- Use your registered email ID with IDFC FIRST Bank and OTP sent on your email ID to log into the website.
- You can make a Booking upon Clicking "Make a Booking" tab on the website.
- Choose your favorite Golf course, time slot and send your booking request.
- Card Validation charges of ₹2/- shall be charged on the payment gateway as part of the booking request.
- Golftripz shall send booking request confirmation on your registered email ID.
- Upon confirmation of your booking from the Golf Course, Golftripz shall send the Booking confirmation voucher on your registered email ID.
- On the booking date, show your Booking voucher/ID details to gain entry at the Golf course and enjoy your Golf round/lesson tee time.

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- This program is applicable only for the eligible Primary cardholders of FIRST Private Credit Card.
- Cardholders will need to sign in to the golf program account online at idfcfirst.truztee.com using the same email as registered with their IDFC FIRST Bank Credit Card account.
- The complimentary benefits(s) will be visible in the Cardholder's online account as per the eligibility criteria.
- The eligible cardholders can view the complimentary benefits(s) earned in a calendar month by the 1st of next month in their online account at idfcfirst.truztee.com.
- Each complimentary benefit is valid for a period of 60 days from the day it is updated in the online account and will need to be consumed within 60 days. The benefit expires after 60 days and cannot be extended beyond this period.
- A booking can be made as per the specified timelines by completing the booking request form and paying a Card Validation Fee of ₹2/- using the FIRST Private Credit Card.

Booking process and rules:

- This facility / benefit from IDFC FIRST Bank is being facilitated to cardmembers through “Greenedge Enterprise Private Limited” (Truztee/Golftripz) who represents a Service provider and the bookings shall be processed through the Service provider only.
- Bookings are subject to availability.
- Bookings on weekdays & weekends are subject to minimum flight requirement.
- Bookings are valid only for the stated date & time and for the duration of the lesson/Golf Round only.
- Client can check in with his/her name on arrival at the venue, however, in the event that the golf club requires more information, please show the confirmation details. It is mandatory to carry the booking confirmation details to the golf facility.
- Voucher needs to be given/shown during registration at the golf club to avail the service.
- Only one booking per day per cardholder can be confirmed.
- Bookings window open 14 days prior and close 3 days prior to the actual play date.
- Bookings will be processed by the golf facility between 7 to 2 days prior to the play date after which a confirmation is provided subject to availability. Booking confirmation shall be sent to the cardholder's registered email address.
- Bookings can be cancelled up to 4 days in advance to the play date (excluding the play date). For certain Golf clubs, the cancellation policy may be more stringent and will be updated time to time on the Golf booking portal.

Golf course policy:

- Card member must be in possession of a valid Handicap Certificate (Maximum Handicap: 24 for Men | 36 for ladies) at the time of registration to avail the complimentary round of golf.
- Golfers are subject to golf club's rules on minimum handicap requirements, producing valid handicap certificates and any other requirements. The golf club reserves the right to reject/restrict play in the event of not fulfilling these requirements.
- Guests cannot entertain their guests/family members/friends at the golf club without explicit permission from the Golf club to do so.
- The list of Golf Clubs included in the program are subject to change without any prior notice.
- Golf Courses will not be accessible on tournament days and other holidays when it is closed for guests.
- Golf clubs will not entertain any correspondence/enquiries and/or attempts for bookings directly from the participating golfers and golf clubs will not respond directly to any such enquiries.
- Golf course terms and conditions apply and are subject to change.
- Access to the golf clubs cannot be used by the participating golfers in conjunction with any other promotional golf program or to participate in any private event, tournament or any other special golf day arrangement.

- The client will be solely liable for any violations by them of any local rules/policies of the golf clubs including behaviour on the course/property. The Service Provider will not be held liable for any such violations. The card members will be solely responsible for any damage to the golf course/property/equipment/practice areas/etc.
- Rain check policy is subject to the discretion/rules of the golf club.

Inclusions and payment terms and conditions:

- Only the mentioned inclusions for each golf facility viewable while making a booking is provided as part of the program.
- Any additional services are to be paid for directly at the golf facility by the Cardholder.
- The Golf Rates are subject to change as golf courses periodically revise their rates.
- Guest bookings & Paid bookings can only be confirmed upon receiving the payment within the timelines mentioned in the payment due email sent to the cardholder.
- Tips & Gratuities (caddies, guide, drivers etc.) are not included as a part of the program and need to be paid directly to the caddie/guide/driver.
- Weekend refers to Saturday, Sunday & Public or Bank Holidays as stated by the golf course. The rates for weekday and weekend differ.

General Terms & Conditions:

- IDFC FIRST Bank/Greenedge Enterprises Pvt Ltd (Truztee/Golftripz) is not responsible for or liable for any action, claims, demands, losses, damages, cost, charges and expenses which the client may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this program.
- IDFC FIRST Bank/Greenedge Enterprises Pvt Ltd (Truztee/Golftripz) is not responsible for the quality of the services provided by the golf club or the golf pros.
- Other T&Cs of the golf club applies.
- IDFC FIRST Bank/Greenedge Enterprises Pvt Ltd (Truztee/Golftripz) and their partners and agents, employees, directors, officers, representatives, shareholders, host golf clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer, his/her personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this program.
- IDFC FIRST Bank/Greenedge Enterprises Pvt Ltd (Truztee/Golftripz) shall not be considered liable or in default of providing the golf services if such performance is prevented by adverse conditions, which is beyond its control.
- IDFC FIRST Bank/Greenedge Enterprises Pvt Ltd (Truztee/Golftripz) role is to provide access and golf bookings to the facilities mentioned in the program. However, the Service Provider bears no direct or indirect control over the "Golf Facilities" and their internal policies, rules and service quality and hence in no way shall be held responsible for the same.

Golf lesson policy:

- The golf professional assigned to the golf learning experience is based on availability and program tie ups and guests may not be able to request for specific Pros at the time of the lesson. All such requests have to be received prior to the confirmation of the booking and additional charges may apply.
- All terms & conditions of the golf club or learning facility will need to be followed. In general, Balls & Equipment provided during the lesson is 1 bucket of balls and 1 golf club used during the golf lesson.
- The proper dress code has to be adhered to during the golf lesson.

Golf round policy:

- The inclusions provided in the golf round will be subject to change.
- If not mentioned in "Inclusions", voucher does not include caddie fees, buggy fees, caddie tips & any other services.
- The golf clubs reserve all rights to slot in golfers to fill any vacant slots in flights without having to inform the golfers who have already made their tee time booking during week days or weekends.
- Golfers participating in this program shall be allowed to play with members of the club or any other Green Fee paying guests and use the benefits of this program, provided that a confirmed golf booking is held by the other players and the golf club allows clubbing of bookings. In some instances, golf club will not allow clubbing of bookings.
- All tee times should be booked in advance through Greenedge Enterprises Pvt Ltd (Truztee/Golftripz). No walk-ins or direct payment to Golf Clubs are allowed in this program. The minimum flight requirement on weekdays is 2 ball on a weekday and 3 ball on a weekend. In certain cases, this requirement may be different and will be communicated at the time of confirming the booking.
- Whether on weekdays or weekends (or public holidays), tee times provided for single or 2 golfers are indicative as the golf course reserves the right to hold them up for a period of time (not beyond reasonable limits) to team the golfer/s up with other golfers to optimize pace of play on the course as per the course policy or otherwise.
- This golf program is valid for golf course access only to individual golfers and is not valid for any Group Bookings.
- Golf Clubs may at any time change the inclusions for the Golf Rounds and any additional services need to be paid for directly to the Golf Club.

	City	Name of Golf Course
1	Ahmedabad	Kalhaar Blues & Greens
2	Ahmedabad	Glad One Golf Club
3	Ahmedabad	Kensville Golf Club
4	Ahmedabad	Gulmohar Greens Golf Club
5	Bengaluru	Zion Hills Golf Club
6	Bengaluru	Prestige Golfshire Club
7	Bengaluru	Clover Greens
8	Bengaluru	Eagleton Golf Resort
9	Chandigarh	Panchkula Golf Club
10	Chennai	Madras Gymkhana Club
11	Chennai	Tamilnadu Golf Federation
12	Cochin	CIAL Golf & Country Club
13	Delhi NCR	Golden Greens Golf Club
14	Delhi NCR	Jaypee Greens Golf & Spa Resort
15	Delhi NCR	ITC Classic
16	Delhi NCR	Karma Lake Lands
17	Delhi NCR	Jaypee Wishtown
18	Goa	The Lalit Goa Golf Greens
19	Gurgaon	Manesar Golf Club
20	Hyderabad	Boulder Hills Golf & Country Club
21	J&K	Gulmarg Golf Club
22	Jaipur	Royal Jaipur Golf Club
23	Jaipur	Rambagh Golf Club
24	Jamshedpur	Beldih Golf Course
25	Jamshedpur	Golmuri Golf Course
26	Jorhat, Assam	Kaziranga Golf Club
27	Kodaikanal	Kodaikanal Golf Club
28	Kolkata	Tollygunge 2Club
29	Mumbai	Premium Golf Course
30	Mumbai	Bombay Presidency Golf Course
31	Mumbai	9 Aces
32	Mumbai	Kharghar Valley Golf Course
33	Pune	Poona Golf Club
34	Vadodara	Gaekwad Baroda Golf Club
35	Visakhapatnam	East Point Golf Club

*T&Cs Apply. *List of courses are subject to change. *Some courses may restrict access on weekends.

List of Golf Courses for Golf Lessons:

	City	Name of Golf Academy
1	Ahmedabad	Kalhaar Blues & Greens Golf Club
2	Bangalore	Prestige Golfshire Club
3	Chandigarh	CGA Golf Academy
4	Delhi	Golden Greens Golf Club
5	Delhi	Jaypee Greens Golf Club
6	Gurugram	Hamoni Golf Group
7	Delhi	Siri Fort Sports Complex
8	Hyderabad	Boulder Hills Golf & Country Club
9	Kolkata	Pro Touch Golf Academy
10	Mumbai	Celebration Sports Club
11	Pune	Poona Golf Club
12	Chennai	AKDR
13	Mumbai	Golden Swan Golf Academy

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