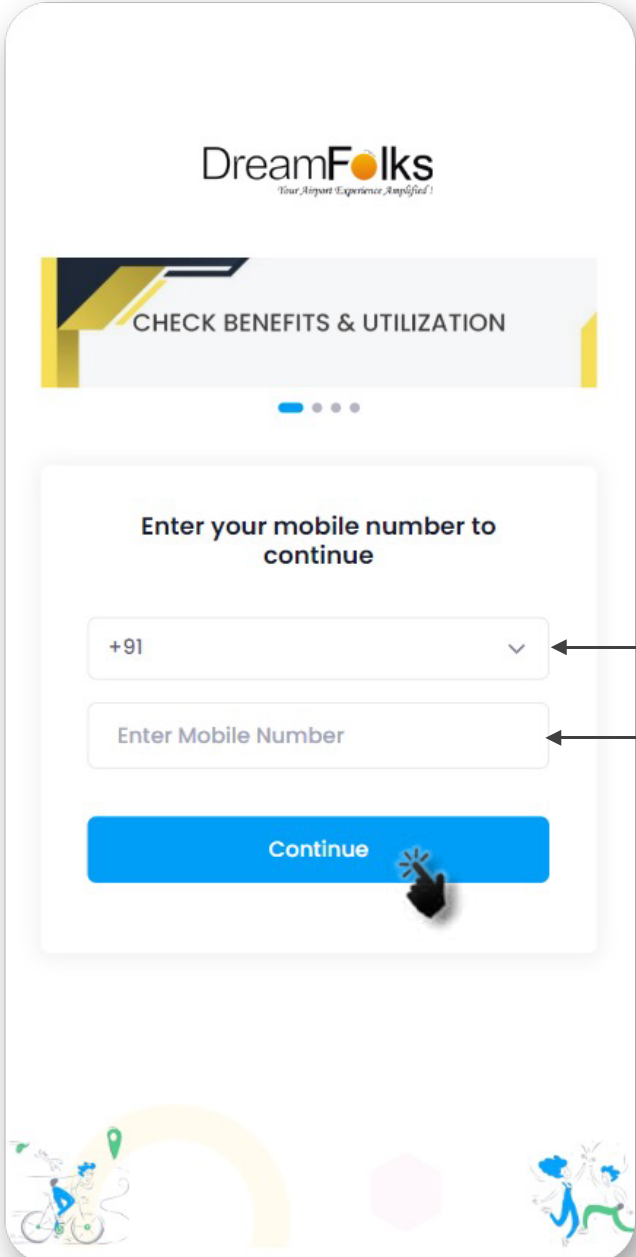


## Steps to book lounge visits online

1. Open the Web access link: <https://webaccess.dreamfolks.in/>
2. You will be redirected to the DreamFolks Login page, where you will be asked to enter your mobile number



**DreamFolks**  
*Your Airport Experience, Amplified!*

**CHECK BENEFITS & UTILIZATION**

Enter your mobile number to continue

+91

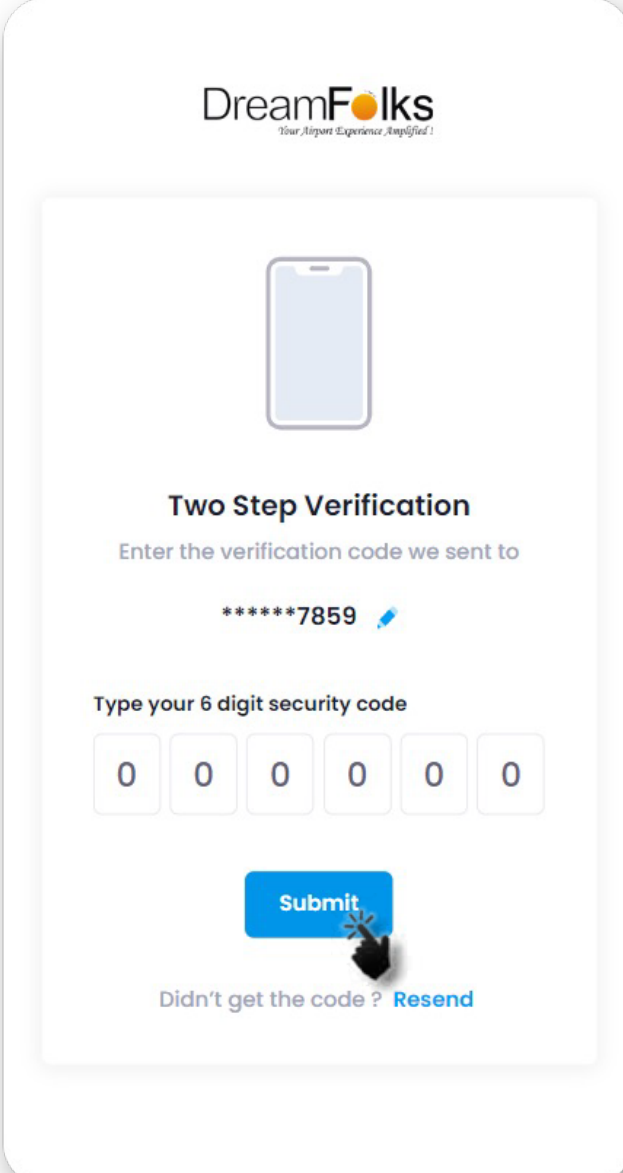
Enter Mobile Number

Continue


Enter your country code

Enter your IDFC FIRST Bank registered mobile number


3. You will receive an OTP on the mobile number you entered.
4. Please type in the OTP you receive for verification.



DreamFolks  
*Your Airport Experience, Amplified!*



**Two Step Verification**  
Enter the verification code we sent to

\*\*\*\*\*7859 

Type your 6 digit security code

0	0	0	0	0	0
---	---	---	---	---	---

**Submit**

Didn't get the code? [Resend](#)

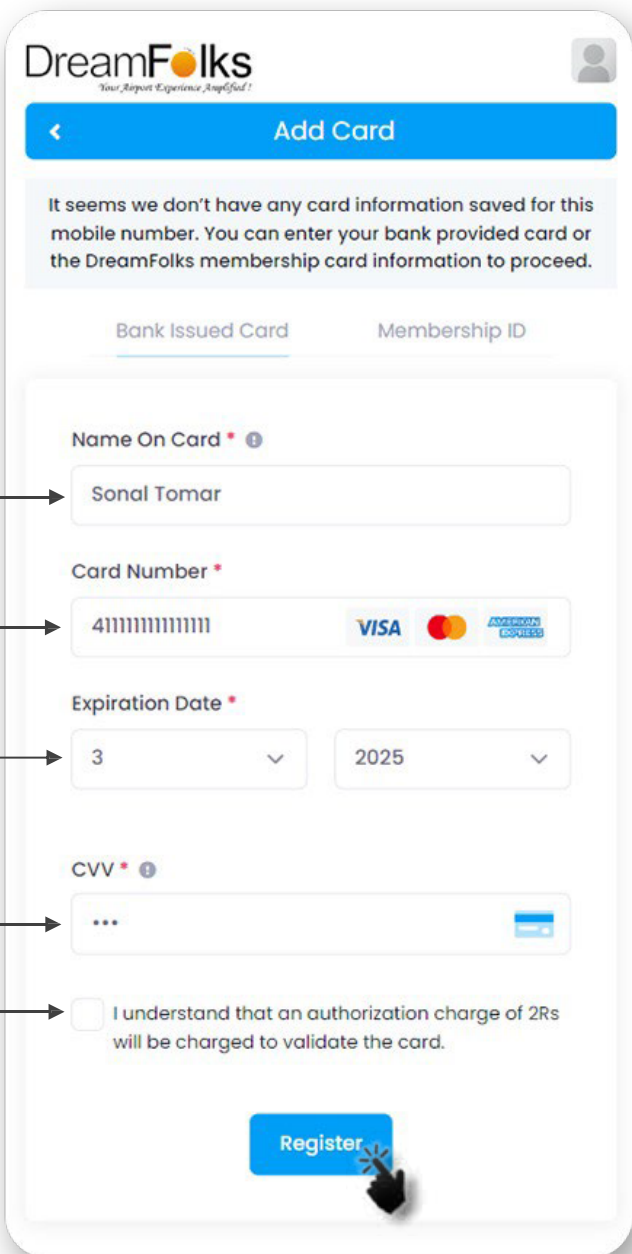


You have been successfully verified!

**Ok, got it!**

**Submit**

5. After logging in successfully, you will see the 'Add Card' page. On this page, please enter your IDFC FIRST Bank Credit Card details and click on 'Register'.



The screenshot shows the 'Add Card' page in the DreamFolks app. The page has a blue header with a back arrow and the text 'Add Card'. Below the header, there is a message: 'It seems we don't have any card information saved for this mobile number. You can enter your bank provided card or the DreamFolks membership card information to proceed.' There are two tabs: 'Bank Issued Card' (selected) and 'Membership ID'. The form fields are: 'Name On Card' (with a red asterisk and an information icon) containing 'Sonal Tomar'; 'Card Number' (with a red asterisk) containing '4111111111111111' and logos for VISA, Mastercard, and American Express; 'Expiration Date' (with a red asterisk) with two dropdown menus showing '3' and '2025'; 'CVV' (with a red asterisk and an information icon) containing '...'; and a checkbox with the text 'I understand that an authorization charge of 2Rs will be charged to validate the card.' Below the checkbox is a blue 'Register' button with a hand cursor icon pointing to it. On the left side of the screenshot, there are five grey callout boxes with arrows pointing to the corresponding form fields: 'Enter your name as it appears on your IDFC FIRST Bank Credit Card' points to the Name On Card field; 'Enter your card number' points to the Card Number field; 'Select your credit card expiry date' points to the Expiration Date dropdowns; 'Enter your CVV number' points to the CVV field; and 'Check this box to proceed further' points to the checkbox. Below the last callout box is the text: 'Please note that ₹2 will be charged for authentication'.

Enter your name as it appears on your IDFC FIRST Bank Credit Card

Enter your card number

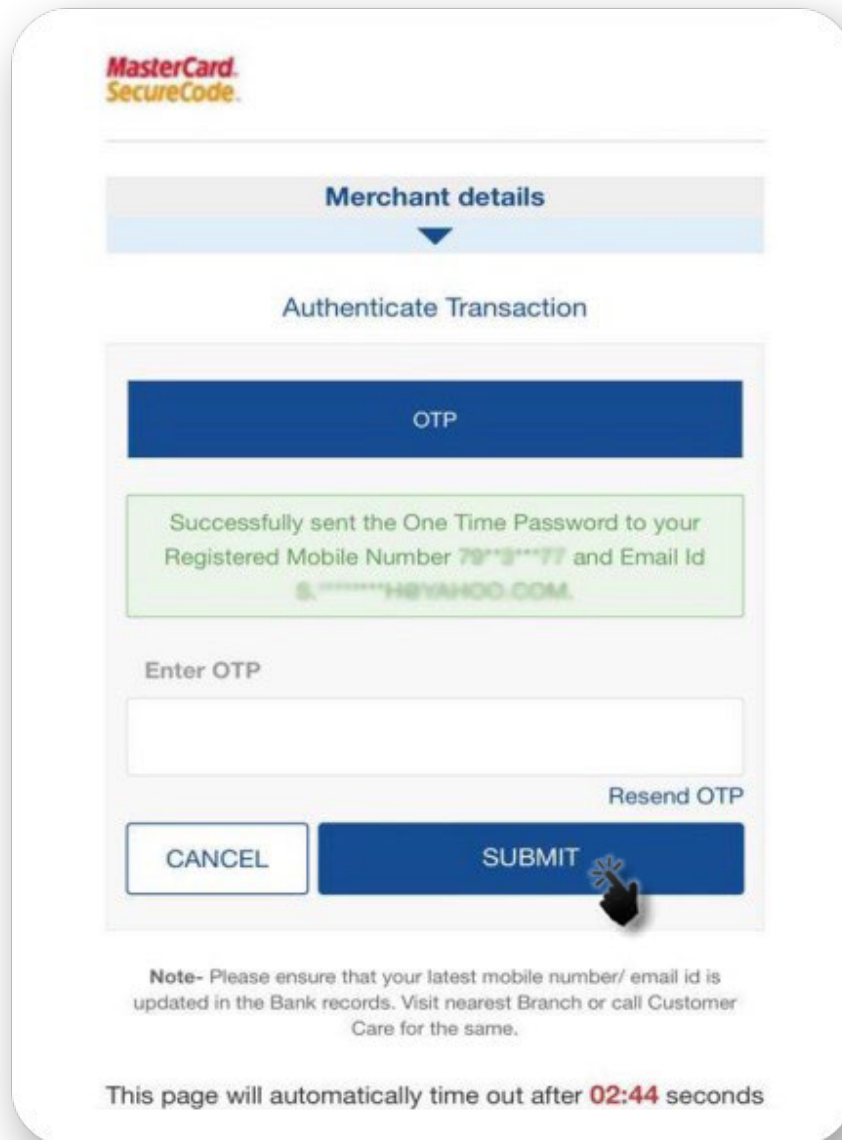
Select your credit card expiry date

Enter your CVV number

Check this box to proceed further

Please note that ₹2 will be charged for authentication

6. If the credit card details are entered correctly, you will receive an OTP for verification. Enter the One Time Password on this page.



**MasterCard.**  
**SecureCode.**

**Merchant details**

Authenticate Transaction

OTP

Successfully sent the One Time Password to your Registered Mobile Number 79\*3\*\*\*77 and Email Id S.\*\*\*\*\*@YAHOO.COM.

Enter OTP

Resend OTP

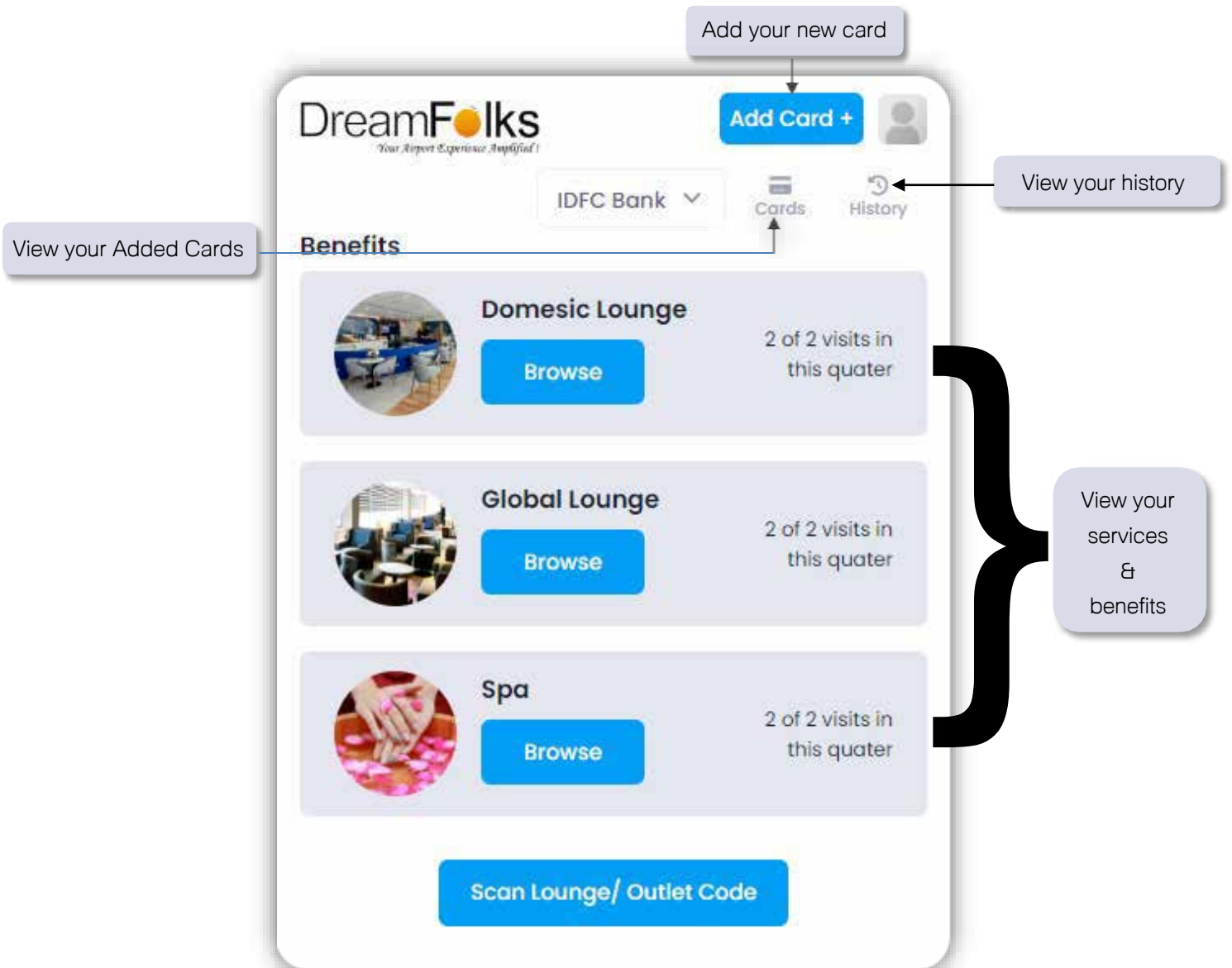
CANCEL SUBMIT

**Note-** Please ensure that your latest mobile number/ email id is updated in the Bank records. Visit nearest Branch or call Customer Care for the same.

This page will automatically time out after **02:44** seconds

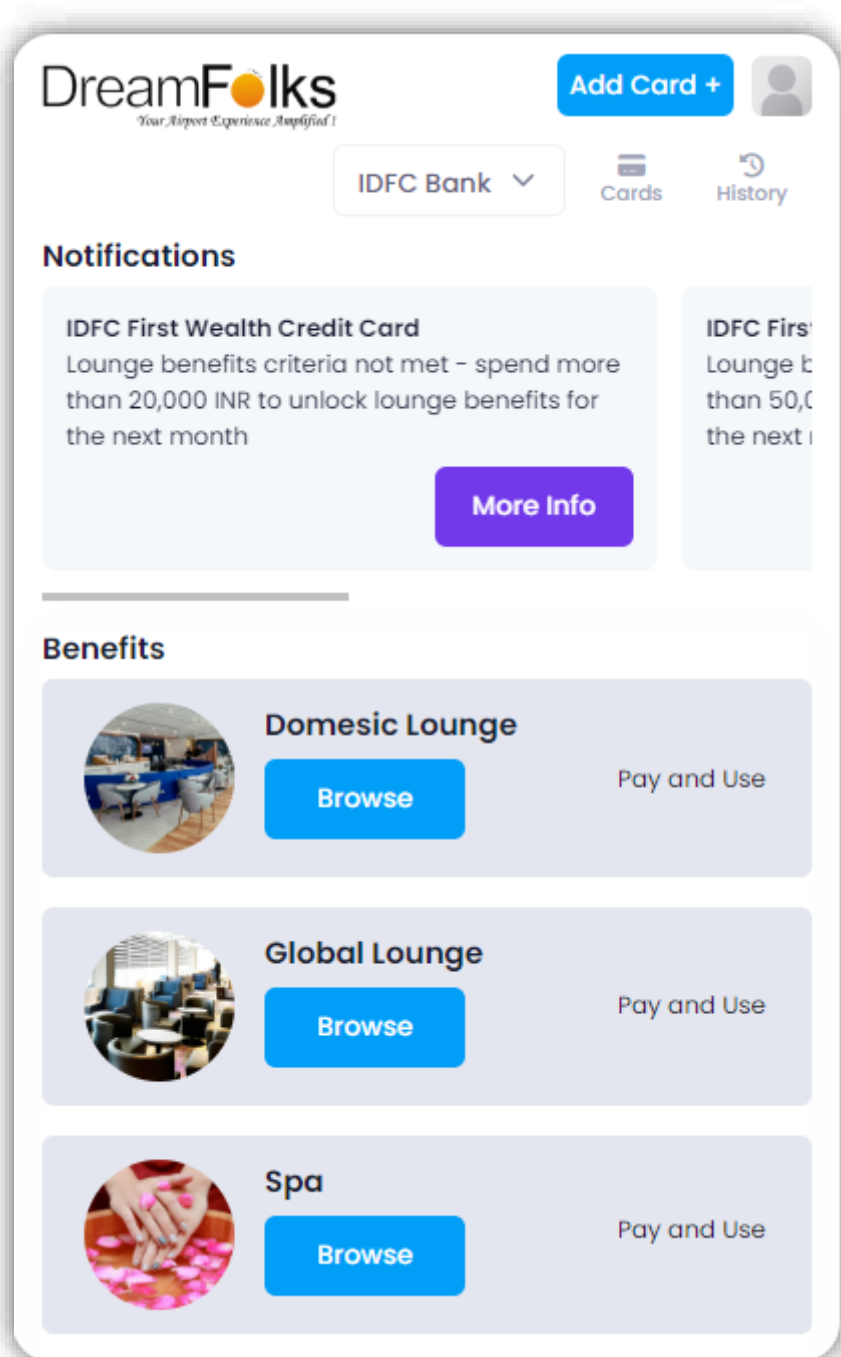
7. Upon successful authentication, you will be redirected to the Home Page, where you can check the services / benefits available on your IDFC FIRST Bank Credit Card.

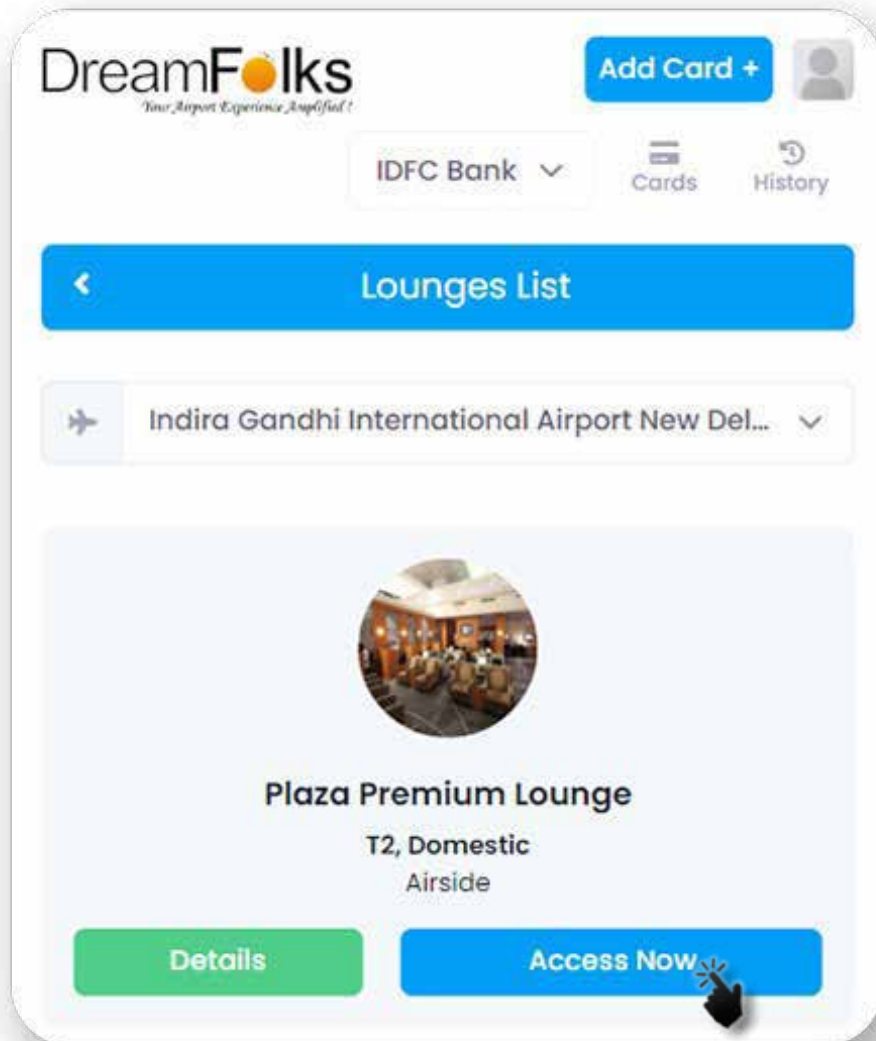
If you have complimentary benefits, you will see this page:



8. Click on the service that you want to access by clicking on 'Browse' button

If you don't have complimentary benefits,  
you will see this page:





9. After selection of service, you can select the required Airport from the drop-down list. Once the airport is selected, the list of lounges at that airport will be displayed. Click on the 'Access Now' button to proceed.
10. Based on your benefits, you can select an additional guest.
11. For complementary visits ₹2.00 will be charged to validate the card.

12. For paid visits, appropriate amount will be charged.
13. Click on proceed

<
Provide Additional Information

**Plaza Premium Lounge**  
Indira Gandhi International Airport Terminal 1, Airside

---

IDFC Card
▼

Current benefits for Indian Lounge on this card

Service	Benefit Type	Entitlement	Used in current period
Default Services	Complimentary	2 visits left in this quarter	0

Select any additional guests visiting with you

-
0
+

Get Price

Lounges	Complimentary	Paid	Unit Price	Sub Total*
Default Services	1	0	0	0
<b>Total (including Taxes*)</b>	<b>1</b>	<b>0</b>		<b>INR 0</b>

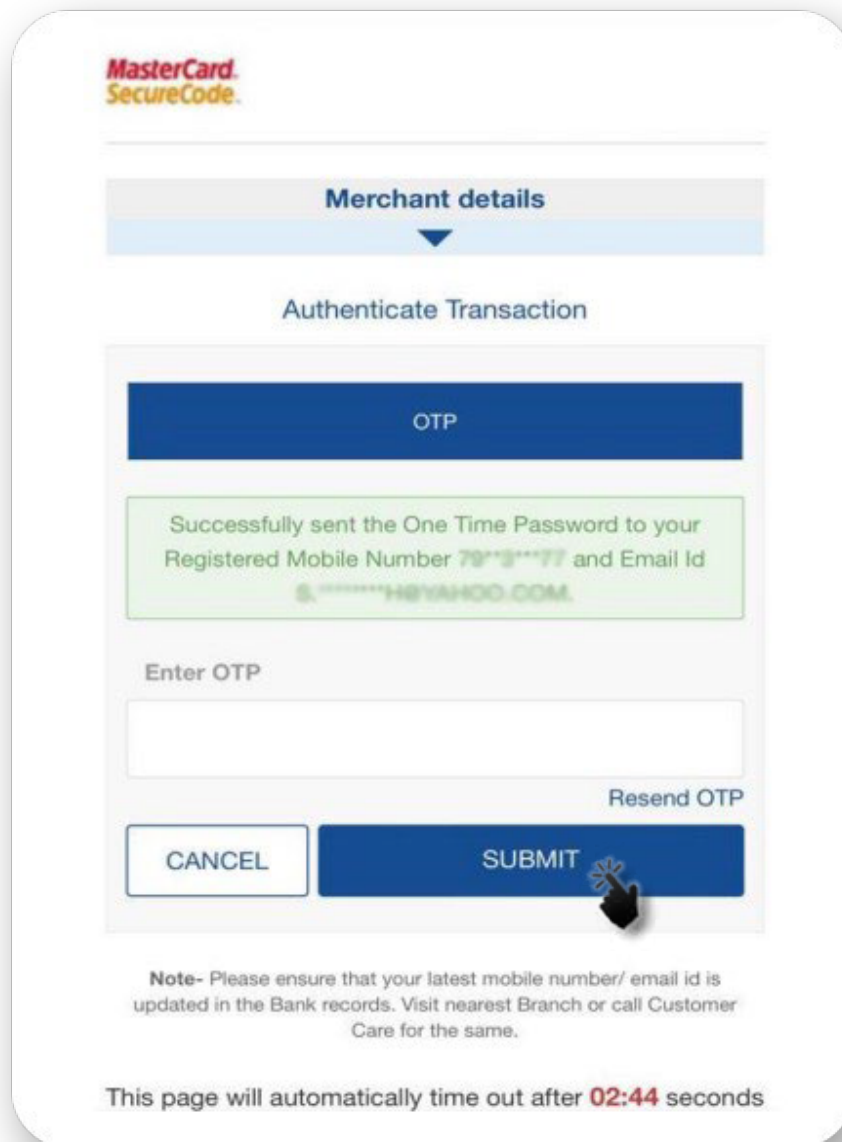
The access QR will be valid for 48 hours from time of generation.

I accept all the [terms & conditions](#).

Proceed

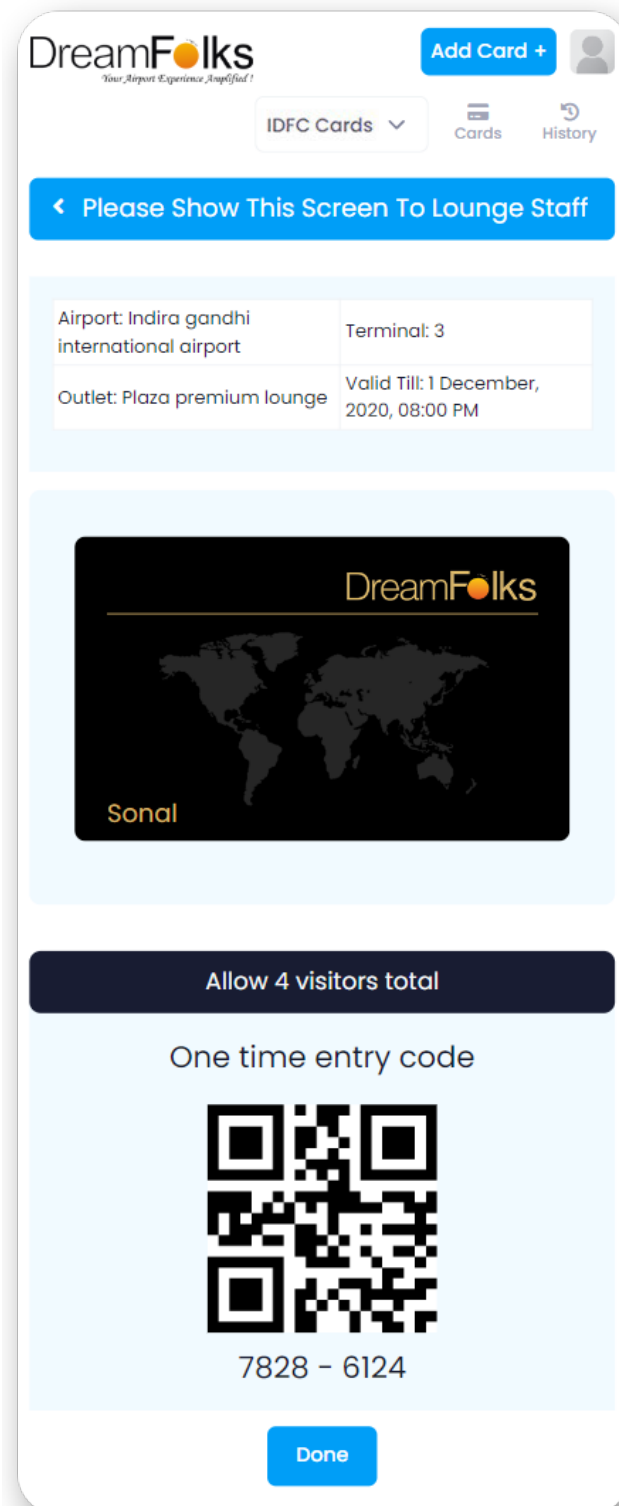


14. Enter the One Time Password that you will receive on your mobile number.



The image shows a mobile application interface for MasterCard SecureCode authentication. At the top left is the MasterCard SecureCode logo. Below it is a grey bar with the text "Merchant details" and a downward-pointing triangle. Underneath is the text "Authenticate Transaction". A blue bar with the text "OTP" is displayed. Below that is a green box with the text: "Successfully sent the One Time Password to your Registered Mobile Number 79\*\*3\*\*\*77 and Email Id S.\*\*\*\*\*@YAHOO.COM.". Below the green box is a text input field with the label "Enter OTP". To the right of the input field is a link that says "Resend OTP". At the bottom are two buttons: a white "CANCEL" button and a blue "SUBMIT" button. A mouse cursor is pointing at the "SUBMIT" button. Below the buttons is a note: "Note- Please ensure that your latest mobile number/ email id is updated in the Bank records. Visit nearest Branch or call Customer Care for the same." At the very bottom, it says "This page will automatically time out after 02:44 seconds".

15. On successful authentication of the card, the QR/Access code will be displayed.
16. Please show the QR code to the lounge operator to avail your lounge access.

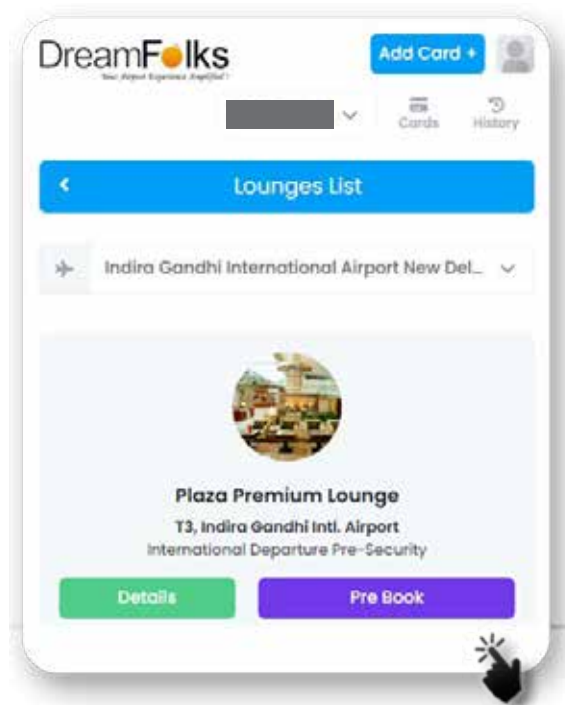


Please note that the generated QR Code will be valid for 48 hours

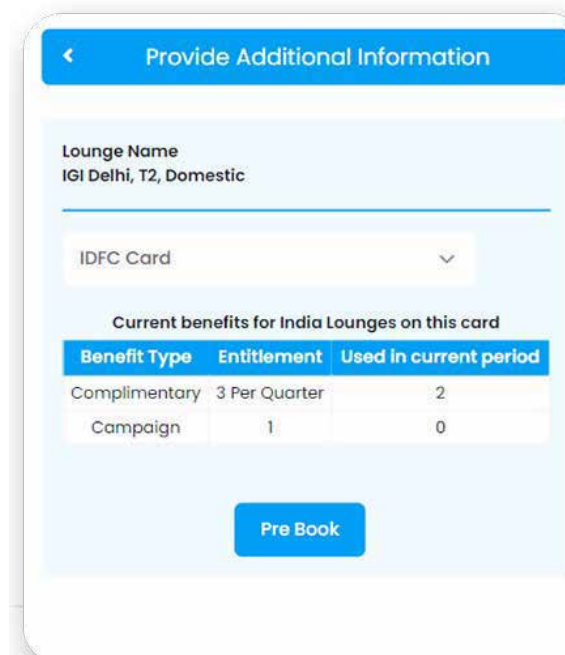
## PRE-BOOKING of the Lounge

Access to some international lounges requires pre-booking 72 hour prior to the lounge visit. Follow the below steps to pre-book:

- a. For the lounges where pre-booking is required, 'Pre book' button will be displayed on screen.



- b. Click on 'Prebook' and you will be redirected to the below page:



- c. Please fill the form that will be displayed on your screen, and click on Submit.

### Pre Booking Form

Passenger Name \*

No. of additional guests \*


- 0 +

Get Price

Lounges	Complimentary	Paid	Unit Price	Sub Total
Default Services	1	0	0	0
<b>Total (including Taxes*)</b>	<b>1</b>	<b>0</b>		<b>INR 0</b>

Flight No \*

Service Date \*


Email Id \*


Contact No \*

Select

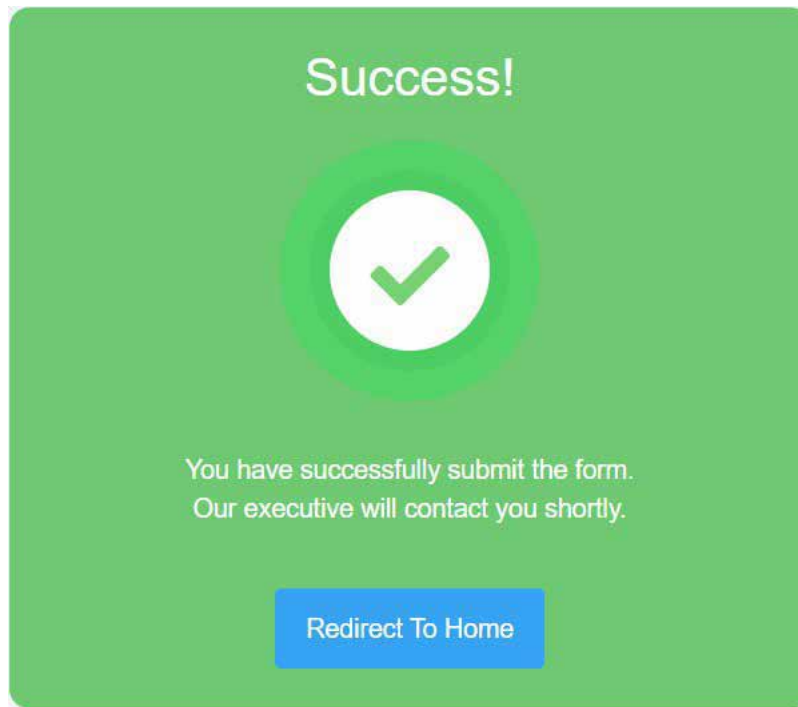
I accept all the [terms and conditions](#).

Captcha Text



Submit 

- d. On completing the form, you will be shown a success message.



- e. Cardholder will receive a voucher 24 hours prior to visiting the lounge on the email address shared while filling the pre-booking form.
- f. Voucher validity will be for 48hrs from the start date mentioned in the pre-booking form.
- g. Name verification will be completed at the time of lounge access.