





25 Unique Customer Friendly Features exclusively for you!

### Get #MoreFromYourBank

Vision

To build a world class Bank in India guided by ethics, powered by technology and be a force for social good

Mission )

To build the world's most customer friendly Bank

Customer Copy Version 1.5: Feb`24



Dear stakeholders.

I am delighted to introduce our Bank with you. IDFC FIRST Bank is a new age Universal Bank in India built on the foundations of Ethical Banking, Digital Banking, and Social Good Banking. We are building a world class bank in India.

As part of our **ethical banking** approach, the Bank applies a "**Near and Dear**" Test at design stage itself, so that the employees of the Bank serve only such products they'd want for their own loved ones. We believe income earned unethically is not worth earning.

Therefore, we avoid complicated descriptions, calculations, and legalese that customers don't understand. We abolished practically all charges on Savings Accounts including for Debit Cards, IMPS, RTGS, NEFT, Cash Deposit, "Non-Home branch" access, Cash withdrawals at ATMs and at branches, 3rd party transaction charges at branches, SMS Alert, Cheque book, Demand Drafts, Pay-order, duplicate statement, and all such services that are usually charged in the market. We follow the principle that we won't touch your bank account for this reason or that. We are the first and only bank in India till date to do so.

We are the first bank to offer monthly credit on savings accounts. Our credit cards have no hidden charges. We offer Lifetime Free <u>without minimum spend conditions</u>, never-expiring rewards points, zero interest on cash withdrawal at ATMs, dynamic low APR and much more. Fees if any are transparent and described neatly in a manner a common person can understand. Every product offered by the bank is customer friendly, most often the best in the industry.

As part of **technology led banking**, we have built a modern technology stack which has helped us build an advanced mobile app with 250+ features such as Google

like Search, goal based investing, MF investment assistance, electric-speed payments, Account Aggregator, MF Aggregator, Personal Finance Manager, Auto categorisation of spends, single app for personal and business banking, UPI on Credit Cards, travel and shop, bill and recharges, deals and reward redemptions, which offer great convenience to our customers. For business customers we offer on-the-go bulk payments, ability to pay income tax, GST, customs duty, and connected banking with ERP solutions.

As part of the **Social Banking theme**, we are proud to share that our business model is naturally geared to social banking. We have developed unique capabilities for financing bottom of pyramid customers with consistently high asset quality. The Bank has financed over 40 million customers including 0.3 million SMEs, 0.9 million livelihood (cattle loans), 16 million lifestyle improvement loans (for laptops, washing machine, etc.), 1 million sanitation loans (toilets, water fittings), 6.5 million mobility loans (2-wheelers and cars), and home financing (over 100,000 homes), and 15 million loans to 4.3 million women-entrepreneurs. We also offer other retail and rural loans such as Kisan Credit Cards, harvest financing, gold loans etc.

We are a **Universal Bank**, and offer end to end Corporate Banking, Trade Finance such as issuance of LCs & BGs, SBLC, Packing Credit, Pre-shipment and Post-shipment Finance, Treasury products including risk hedging solutions like Forwards, Swaps, Options, and other Forex Solutions, SME Banking, Wealth Management, NRI banking, Cash Management, Nostro & Vostro account operations, Escrow facilities, Correspondent Banking, Fastag, Toll-acquiring, Dealer Finance and Purchase/Sales Invoice discounting.

**ESG Goals**: The Bank is incorporating ESG in every aspect of working and has high ESG scores.

We are grateful for the opportunity to build such a unique bank in India. We believe to create a new age, ethical and world class Bank for our country is a great privilege of our lifetimes for all of us.

V Vaidyanathan MD & CEO

### Index

Key Excerpts of our MD & CEO's Messages	01		
Savings Account		Credit Cards	
Customer Friendly Feature 1  Experience the joy of receiving monthly interest credits on your savings account	06	Customer Friendly Feature 6  Low, dynamic  interest rates	35
Customer Friendly Feature 2 Enjoy zero fee banking with all Savings Accounts variants	07	Customer Friendly Feature 7 Lifetime free Credit Cards	36
Customer Friendly Feature 3  ZERO charges on non-home branch transactions	14	Customer Friendly Feature 8 Reward Points as good as cash	37
Customer Friendly Feature 4  ZERO Charges on 28 transactions	15	Customer Friendly Feature 9  Never expiring Reward Points	38
Customer Friendly Feature 5 Higher privileges on your Debit Card	32	Customer Friendly Feature 10  ZERO interest on  ATM cash withdrawal	39

Credit Cards		NRI Solutions	
Customer Friendly Feature 11 India's first FD-backed credit card with Credit limit = 100% FD value & ZERO Forex Mark-up!	42	Customer Friendly Feature 16 Seamless NRI Banking Services	56
FASTag		Loans	
Customer Friendly Feature 12 India's First Bank to offer '3-in-1' FASTag	53	Customer Friendly Feature 17 Tailor made loan offerings for your personal and business needs	57
Customer Friendly Feature 13		Current Account	
FASTag recharge via Payments on WhatsApp	53	Customer Friendly Feature 18A	60
Digital Banking for Individuals		BRAVO feature on MSME & Startup Current Account	60
Customer Friendly Feature 14  Advanced New Mobile App	54	Customer Friendly Feature 18B  Presenting the IDFC FIRST 'Rocket'  Current Account For Corporates	61
Wealth Management		Business Banking Offerings	
Customer Friendly Feature 15 Contemporary Customer-First Wealth Management	<i>55</i>	Customer Friendly Feature 19 One stop for all Business needs	63

Customer Friendly Feature 20		Customer Friendly Feature 23	0.7
Benefit from 150+ Beyond Banking partner of	fers 65	Seamless digital Cash Management Solutions	67
Wholesale Banking		Start-up Banking	
Customer Friendly Feature 21		Customer Friendly Feature 24	
A top-notch Corporate Banking App	66	Zero Balance Startup Current Account	68
Customer Friendly Feature 22		Customer Friendly Feature 25	
Cutting-edge Corporate Banking Portal	67	Founder Success Program	69

### **Building the right culture at the Bank:**

Key Excerpts of our MD & CEO's Messages from our Annual Reports that outline our vision while creating products and services

Excerpts from Annual Report: 2018-19

The founding years, which I call the next five years, are particularly important, as the DNA we establish now will be hard to correct later. We will make every effort to sell the right products to customers, avoid mis-selling, avoid selling such third-party products that make wonderful fees for us but at the cost of expensive products for the customer. If we make a mistake, we will apologise and correct it. After all, we do not want to take this Bank to great heights in profits and profitability while having earned any penny that truly does not belong to us.

since generations. Further, the middle class was beginning to borrow for consumption. The they also so entity, and when it was available after a lot of follow-up, it was expensive we were borrowing at Base Rate plus models and so on. These decisions look easy when working for a MNC, or a large profitable institution, but

"A very high opex ratio (79%) should keep returns depressed for a long time." "Low core profitability" are years to put all the building blocks in place, develop intellectual properties and gather momentum. But once the core profit (core NII + Core Fees less

We want to touch the lives of millions of Indians in a positive way by providing high quality banking services to them, with particular focus on aspiring consumers and entrepreneurs of our new India, using contemporary technologies

me virtuous cycle of growth for our great nation.

To our employees, I have this to say
- I know all of you have been
through a difficult one year because
of the merger, media breakouts and
rumours at different stages of the
merger. I thank you for keeping your
chin up during the process. We are
going to create an institution, for
all of you, and indeed India, will
be proud of, one day.

their consent to the me have offered is invaluat, we will treasure it and just We sincerely thank the C Commission of India, BS NCLT, shareholders, crec agencies, and all other powere instrumental in our Thank you, customers.

V. Vaidyanathan
Managing Director & CEO,
IDFC FIRST Bank Limited

#### Excerpts from Annual Report: 2019-20

Growth, you will agree, is not an issue in India. Mid-teens ROE can be built for sure, most good banks have achieved it. Our incremental margins are strong. Our business is highly scalable. We have a very high level of corporate governance. We focus on the customer. I believe it is inevitable that value will be created in this approach.

To recap, in last year's Annual Report, with respect to the Business model of the new bank, I had simplistically said that the high-margin loan business of Capital First (NIM of 8.5%)

rmnappy to snare .....ryou that under our strategy, our NIM swiftly moved to 4.24% for Q4 FY20. For context, this was 1.56% in Q2 FY19 (pre-merger quarter), so you know profits are not far away.

Culture is not just about how things get done around here, it's a much longer list such as, about how people conduct themselves in office and in society, how committed they are to the mission, how to resolve conflicts, not using offensive or abusive words, imbibing the organisation's policy that the customer comes first and so on.

But "on the whole" is not the "whole thing". Though in percentage terms mistakes are low, but in terms of absolute numbers we are making many mistakes. This is one of the issues with the early stage of our Bank, because of huge inflow of customers was thrilled. On another occasion our staff had gone out of the way to deliver a lost Debit Card to a householder in time for festivities at Kolkata in 24 hours as courier services were not available at that time. Our staff proudly share hundreds of these stories with us, sometimes even customers write in with

They live in difficult conditions with family income of ₹5,000-15,000 a month. The information arbitrage between them and us is huge, and this adds to the responsibility of our employees to be ethical at all times with all of them. No matter the wealth of the counterparty, to behave appropriate and accurately with them is our responsibility. Through this letter, and even in our internal communication, we say this to them, so that if any employee plans something inappropriate programme in any segment for pressure of P&L, or tries fine-print banking, then their colleagues will hold them back and point to our principles, which is an inherent check and balance. ■■

#### Excerpts from Annual Report: 2020-21

and admiration. We aspire to be on that list, and are passionate about building such a bank. We have already sown the seeds for such a bank.

For a country as large and diverse as India, and a country set to be world's third largest economy by 2030, there are few "worldclass" banks in India.

chanc rates. betwe away. friendl

Cash
 emerg
 you no
 rate of

wheelers, consumer durables, JLG in rural areas but. The purposes of financing include business expansion, cattle purchase, water and sanitation financing and so on.

We have financed over 30 million such loans till date in our combined experience. We have developed unique skills in this area with stable and high asset quality of Gross of ~ 2% and Net NPA of ~ 1% for over ten years. Similarly on the deposits, investments, insurance or wealth management, we can create many solutions for customers across cross section of society, that can create great social good.

Don't underestimate the power of the 50% CASA Bank with a powerful and tested lending machine attached to it.

I express our sincere thanks to our regulator the Reserve Bank of India who have constantly guided us on our approach and supported us throughout. Our Board members are Excerpts from Annual Report: 2021-22

We know that we are on to a wonderful model, and I am confident that if we stay the course and play with a straight bat, we will meet all aspirations of investors and other stakeholders. Hence, no matter the pressure, we communicate our strategy to all stakeholders in simple terms, stick to the plan, and deliver on the stated strategy. I am confident that with this approach, results will follow, it's only a matter of time.

Customer First Bank: One of the core tenets of our culture is to be a customer-first bank. Let me explain with examples. There are many features of our products that are customer friendly, that we publicize widely, like say, paying monthly interest on savings account, not charging premature FD breakage charges for senior citizens etc. But our real meaning of customer-first goes beyond that it's how we deal with them when they are not looking. This is key.

Let us say we give rewards points to our customers for spending on our credit cards. World over, card issuers

I have always maintained that we are building a world class bank for the longer run and are not

rushing it. 99

working seriously on the same. The cost to income ratio in

#### **CLOSING COMMENTS**

I have always maintained that we bank for the longer run and are no all boxes except one. We are strocustomer orientation, technolog growth potential, intellectual prog diversified business lines, and growing market.

We currently don't make the cut profits. I believe we will address the expect to see an upswing. From to see a strong trajectory on profi get here to this position of streng

responsibility to Shikha Hora, a senior person at our bank, for focussed attention on this matter. She has written a note for us on the initiatives of the bank in this report.

We believe we will have strong ROE, with the growth potential of a vouthfulstage Bank and strong technology orientation to leverage the future.

thank our Board for their invaluable the bank and to bringing us to this p also thank our customers for their ass services from us and bestowing us v

Yours sincerely

V Vaidyanathan

Managing Director & CEO IDFC FIRST Bank Limited



Savings Account

### Get #MoreFromYourBank

T&C Apply. With IDFC FIRST Bank Savings Accounts, enjoy Zero Charges on 28 commonly used Savings Account services, subject to maintenance of Average Monthly Balance (AMB) of your Savings Account variant. These services are being offered free in good faith, and in case of abuse, the bank reserves the right to charge fees as per market norms. For more details, visit www.idfcfirstbank.com/zerofeebanking. All rights reserved.

Above information is basis publicly available data as on 23rd May'23.



### Savings Account

Customer Friendly Feature

Unique Feature

Experience the joy of receiving monthly interest credits on your Savings Account

IDFC FIRST Bank is the first universal Bank to offer this feature. Our customers earn "interest on interest" and get the power of monthly compounding interest

Scan the QR code to open a Savings Account



Did you know?

Monthly Compounding Interest payout



Quarterly Interest Payout

is better for you than

### Why?

When you get interest credit in Month 1, the interest for Month 2 is paid on your opening balance + interest received in Month 1 and so on. So you earn more

Can you afford not to have an IDFC FIRST Bank Savings Account?





# Enjoy Zero Fee Banking with IDFC FIRST Bank Savings Accounts

IDFC FIRST Bank	Usual charges at many other Banks
ZERO IMPS	₹2.5 to ₹15/ transaction
ZERO Charges on NEFT	₹2 to ₹24.75/ transaction
ZERO Charges on RTGS	₹15 to ₹45/ transaction
ZERO Charges on Cheque Book	₹2 to ₹4/ cheque leaf, beyond free limits
T&C Apply. With IDFC FIRST Bank Savings Accounts, enjoy Zero Charges on 28 commonly used subject to maintenance of Average Monthly Balance (AMB) of your Savings Account variant. These services are being the bank reserves the right to charge fees as per market norms. For more details, visit www.idfcfirstbank.com	offered free in good faith, and in case of abuse,



IDFC FIRST Bank	Usual charges at many other Banks
ZERO Charges on SMS Alerts	15 paisa to 50 paisa/ SMS
ZERO Cash Transactions at branches (by value)	Minimum ₹150/ transaction, beyond free limits
ZERO Cash Transactions branches (by number)	Minimum ₹150/ transaction, beyond free limits
ZERO Third Party Cash Transactions at branches	Minimum ₹150/ transaction, beyond free limits



IDFC FI	RST Bank	Usual charges at many other Banks
ZERO	Charges on Manager's Cheque/ DD/PO (issuance/re-issuance/cancellation) - At Bank locations	₹50 to ₹15,000 per DD/PO depending on the value of the DD/PO
ZERO	Charges on Duplicate Statements Issuance	₹30 to ₹100/ instance
ZERO	Charges on Duplicate Passbook Issuance	Up to ₹100/ instance
ZERO	Charges on Balance Certificate Issuance	₹50 to ₹100/ certificate



IDFC FIRST Bank	Usual charges at many other Banks
ZERO Interest Certificate Issuance	₹50 to ₹100/ certificate
ZERO Charges on Account Closure	Up to ₹500/ account
ZERO Charges on ECS Return	₹450 to ₹550/ instance
ZERO Stop Payment of Cheque	₹50 to ₹200/ instance



IDFC FIRST Bank		Usual charges at many other Banks
ZERO	Charges on International ATM/ POS transaction	Cash withdrawal: ₹125 to ₹150/ transaction, Balance enquiry: ₹25/ transaction
ZERO	Charges on Decline Charges for Insufficient Balance at ATM	Up to ₹25/ transaction
ZERO	Charges on Standing Instruction	₹200 to ₹250/ instance of SI rejection
ZERO	Manager's Cheque/ Demand Drafts Cancellations/ Revalidation	₹45 - ₹100/ instance per DD/ PO depending on the value of the DD/ PO



IDFC FIRST Bank	Usual charges at many other Banks
ZERO Charges on Photo Attestation	₹50 to ₹100/ request
ZERO Signature Attestation	₹50 to ₹100/ request
ZERO Retrieval of Old Transactional Records	₹50 to ₹100/ record
ZERO Charges on Address Confirmation	Up to ₹50/ request



IDFC FIRST Bank	Usual charges at
ZERO Charges on For Any Deliverable Returned by Courier Due To Negative Reasons	many other Banks  Up to ₹50/ instance
ZERO Charges on Debit Card Issuance	₹200 to ₹500 for first time issuance
ZERO Charges on ATM Transaction	Financial transactions:  ₹21/ transaction, beyond free limits; Non-financial transactions:  ₹10/ transaction, beyond free limits
ZERO Charges on Cheque Bounce	Inward return: ₹50 to ₹550/instance; Outward return: ₹50 to ₹200/instance



Customer Friendly Feature



# ZERO charges on non-home branch transactions

IDFC FIRST Bank offers unlimited free cash transactions at its non-home branches as against minimum charge of ₹100 - ₹150 per transaction in most banks. So every branch is your "home branch"





Features	Bank - A	Bank - B	Bank - C	Bank - D	IDFC FIRST Bank
Number of Cash Transactions at Branches (Cumulative of Deposit and Withdrawal)	5 free cash transactions/ month. Charges above free limits: ₹150/ transaction	Free limits: First 5 transactions or ₹1.5 lakhs, whichever is earlier of cash deposits/ withdrawals (Self/ Third Party). Cash transactions at Non-Home Branch: Cash transactions up to ₹25,000/ day, Exceeding which for self ₹5/ ₹1,000, Minimum of ₹150	At any Branch: 5 free cash transactions/ month, 6th transaction onwards: ₹150/ transaction (Plus taxes as applicable)	Nil Charges up to 5 transactions or ₹3 lakhs/ month whichever is earlier.  Post these limits, Charged at ₹4.5/ ₹1,000 (Minimum ₹150)	FREE at IDFC FIRST Bank
Value of Cash Transactions at Branches (Cumulative of Deposit and Withdrawal)	Home Branch: ₹1 lakh free/ month. Above ₹1 lakh: ₹5/ ₹1,000, Subject to a minimum of ₹150 Non-Home branch: No charges for cash transactions value up to ₹25,000/ day, Above ₹25,000: ₹5/ ₹1,000, Minimum of ₹150	Free limits: First 5 transactions or ₹1.5 lakhs, whichever is earlier of cash deposits/ withdrawals (Self/ Third Party). Cash transactions at Non-Home Branch: Cash transactions up to ₹25,000/ day, Exceeding which for self ₹5/ ₹1,000, Minimum of ₹150	At any Branch: ₹2 lakhs free/ month, Above ₹2 lakhs: ₹5/ ₹1,000 or part thereof, Subject to a minimum of ₹150 (Plus taxes as applicable)	Nil charges up to 5 transactions or ₹3 lakhs/ month whichever is earlier.  Post these limits, Charged at ₹4.5/ ₹1,000, Minimum ₹150	FREE at IDFC FIRST Bank

Above information is basis publicly available data as on 23rd May'23.





No fees on commonly used banking services with IDFC FIRST Bank Savings Accounts.

No Complicated descriptions. No complex calculations. Just ZERO FEE Banking is peace-of-mind Banking!

#### **Detailed charge structure comparison:**

	1
lų	11/2
	U

Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
1	IMPS charges (outward)	CHARGEABLE Up to ₹1 lakh: ₹5/ transaction, ₹1 lakh to ₹5 lakhs: ₹15/ transaction (maximum limit/ transaction: ₹5 lakhs)	CHARGEABLE Up to ₹1000: ₹2.5*/ transaction, ₹1000 to ₹1 lakh: ₹5*/transaction, ₹1 lakh to ₹5 lakhs: ₹ 10*/ transaction, *Taxes extra	CHARGEABLE  Amount up to ₹1,000:  ₹3.50/ transaction  Amount above  ₹1,000 to ₹1,00,000:  ₹5/ transaction;  Amount above  ₹1,00,000 to  ₹2,00,000:  ₹15/ transaction	CHARGEABLE 10K: Up to ₹100,000: ₹5; ₹1,00,001 to ₹ 5,00,000: ₹15 25K: Free	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on 23rd May'23



### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
2	NEFT charges (outward at branches)	CHARGEABLE Up to ₹10,000: ₹2.25/transaction; ₹10,001 to ₹1 lakh: ₹4.75/ transaction; Above ₹1 lakh to ₹2 lakhs: ₹14.75/ transaction; Above ₹2 lakhs and up to ₹10 lakhs: ₹24.75/ transaction	CHARGEABLE Up to ₹10,000: ₹2;	CHARGEABLE Up to ₹1 lakh: ₹2/ transaction; Above ₹1 lakh: ₹10/ transation; For Senior Citizens: Up to ₹1 lakh: ₹1.8/ transaction; Above ₹1 lakh: ₹9/ transaction	CHARGEABLE  10K: Up to  ₹10,000: ₹2;  ₹10,001 to  ₹1,00,000: ₹4;  ₹1,00,001 to  ₹2,00,000: ₹14;  Above ₹2,00,000:  ₹24  25K: Free	FREE at IDFC FIRST Bank
3	RTGS charges (outward at branches)	CHARGEABLE ₹2 lakhs to ₹5 lakhs: ₹20/ transaction Above ₹5 lakhs: ₹45/ transaction	CHARGEABLE ₹2 to ₹5 lakhs: ₹20; Above ₹5 lakhs: ₹45	CHARGEABLE ₹2 lakhs & above: ₹15/ transaction; For Senior Citizens: ₹2 lakhs & above - ₹13.5/ transaction	CHARGEABLE  10K: ₹2,00,000 to  ₹5,00,000: ₹20;  Above ₹5,00,000:  ₹40  25K: Free	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on 23rd May'23

## No fees on commonly used banking services with IDFC FIRST Bank Savings Accounts

Choose IDFC FIRST Bank to save a lot on fees and enjoy peace of mind!



### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
4	Cheque book re-issuance charges	CHARGEABLE Nil for 25 cheque leaves in a year, ₹2/ leaf thereafter	CHARGEABLE  10K: One multicity cheque book free/ year (20 leaves), Above free limits: ₹4/ leaf  25K: Free	CHARGEABLE Free - 25 cheque leaves/ year, Additional cheque book of 25 leaves: ₹100 (₹75 for Senior Citizens)	CHARGEABLE 10K: 25 cheque leaves: Nil charges/ year, Thereafter ₹3/ cheque leaf  25K: At-par cheque book charges: 100 cheque leaves free/ year, Thereafter ₹3/ cheque leaf	FREE at IDFC FIRST Bank
5	SMS alert charges	CHARGEABLE 10K: 15 paisa/ SMS  25K: Free (For transactions other than specified by regulatory guidelines, SMS alerts will be triggered only if the transaction value is greater than ₹5,000)	CHARGEABLE  Value added  SMS alerts: 25 paisa/ SMS.  Maximum cap per customer:  ₹15/ quarter (only non-mandatory  SMS)	CHARGEABLE 10K: 20 paisa + GST/ SMS alert 25K: Free	CHARGEABLE Mandatory alerts: Free, 50 paisa/ SMS (Daily/ Weekly)	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on 23rd May'23

Yes, it's true. We offer this to all Savings Account customers maintaining the Average Monthly Balance of their Savings Account.





### **Detailed charge structure comparison:**



Sr.	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST
No 6	Cash deposit & withdrawal charges at branches (by number)	CHARGEABLE 10K: Number Limit (Sum total of deposits and withdrawals) ₹150/ transaction, post 4 free cash transactions/ month  25K: 5 free cash transactions/ month. Charges above free limits: ₹150/ transaction	CHARGEABLE 10K: First 4 transactions or ₹1 lakh (Whichever is earlier). Monthly Third Party Cash Transaction at Non-Home Branch: up to ₹25,000/ day, Exceeding which ₹5/ 1,000 or part thereof, Subject to a minimum of ₹150 to be charged  25K: First 5 transactions or ₹1.5 lakhs whichever is earlier of cash deposits/ withdrawals (Self/ Third Party). Cash transactions at Non-Home Branch: Cash transactions up to ₹25,000/ day, Exceeding which for self ₹5/ ₹1,000, minimum of ₹150	CHARGEABLE 10K: 4 free cash transactions/ month, 5th transaction onwards: ₹150/ transaction  25K: At any branch: 5 free cash transactions/ month, 6th transaction onwards: ₹150/ transaction (plus taxes as applicable)	CHARGEABLE  10K: Nil charges up to 4 transactions or ₹2 lakhs/ month, Whichever is earlier. Post these limits, Charged at ₹4.5/ ₹1,000 (Minimum ₹150)  25K: Nil charges up to 5 transactions or ₹3 lakhs/ month whichever is earlier. Post these limits, Charged at ₹4.5/ ₹1,000 (Minimum ₹150)	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on  $23^{\rm rd}$  May'23



### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
7	Cash deposit & withdrawal charges at branches (by value)	CHARGEABLE 10K: Value limit (Sum total of deposits and withdrawals) ₹5/₹1,000, post free limit of ₹1 lakh: Per month or ₹150, Whichever is higher. a) Non-home branch ₹5 per/ 1,000, for transaction value above ₹25,000 at non-home branch in a day or ₹150, Whichever is higher. b) Third Party cash transactions charged at ₹150/ transaction. Per transaction value capped at ₹25,000.  25K: a) Home Branch: ₹1 lakh free/ month/ account. Above ₹1 lakh: ₹5/ ₹1,000, Subject to a minimum of ₹150 b) Non-home branch: No charges for cash transactions value up to ₹25,000/ day. Above ₹25,000: ₹5 per/ 1,000 minimum of ₹150.	CHARGEABLE 10K: First 4 transactions or ₹1 lakh (whichever is earlier); Monthly Third Party Cash Transaction Limit: ₹25,000; Cash Transactions at Non-Home Branch: up to ₹25,000/ day, Exceeding which ₹5/1,000 or part thereof, subject to a minimum of ₹150 to be charged.  25K: First 5 transactions or ₹1.5 lakhs, Whichever is earlier of cash deposits/ withdrawals (Self/Third Party). Cash transactions at Non-Home Branch: Cash transactions up to ₹25,000/ day, Exceeding which For self ₹5/ ₹1,000, minimum of ₹150/-	CHARGEABLE Up to ₹2 lakhs/ month: No charge above ₹2 lakhs: ₹5/ ₹1,000 or part thereof, Subject to a minimum of ₹150	CHARGEABLE  10K: Nil charges up to 4 transactions or ₹2 lakhs/ month, Whichever is earlier. Post these limits, Charged at ₹4.5/₹1,000 (Minimum ₹150)  25K: Nil charges up to 5 transactions or ₹3 lakhs/ month, Whichever is earlier. Post these limits, charged at ₹4.5/₹1,000 (Minimum of ₹150)	<b>FREE</b> at IDFC FIRST Bank

### **Detailed charge structure comparison:**



						9
Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
8	Third Party cash deposit and withdrawal charges at branches	CHARGEABLE Up to a limit of ₹25,000/ transaction: ₹150/ transaction	CHARGEABLE 10K: First 4 transactions or ₹1 lakh (Whichever is earlier); Monthly Third-Party Cash Transaction Limit: ₹25,000; Post that, ₹10/₹1,000 or ₹150, Whichever is higher  25K: First 5 transaction or ₹1.5 lakhs, Whichever is earlier of cash deposits/ withdrawals (Self/Third-Party); Cash Transactions at Non-Home Branch: Cash transactions up to ₹25,000/ day, Exceeding which, for Third-Party: ₹10/₹1000 or ₹150, Whichever is higher	CHARGEABLE Maximum allowed limit/ day: ₹25,000	CHARGEABLE Not mentioned	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on 23rd May'23



### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
9	Demand Draft/ Pay Order issuance charges at branches	CHARGEABLE ₹50 /D.D. up to ₹10,000; ₹5/ ₹1,000 or part thereof for DD of more than ₹10,000. Subject to a minimum of ₹75 and maximum of ₹15,000  PO- Issue by deposit of cash: ₹150/ PO for amounts up to ₹50,000, For PO above ₹50,000 ₹5/ ₹1,000 or part thereof, subject to a minimum of ₹150 and maximum of ₹15,000	CHARGEABLE 10K: DD value up to ₹10,000 charges of ₹50,  DD value of > ₹10,000 to ₹20 lakhs: Charges of ₹5/ 1,000 (minimum ₹75 and maximum ₹7,500)  DD value of > ₹20 lakhs to ₹1 Cr: Charges of ₹5/ 1,000 (maximum ₹10,000)  DD value Above ₹1 Cr: Charges of ₹5/ 1,000 (maximum ₹15,000)  25K: Free	CHARGEABLE  10K: Up to ₹10,000:  ₹50, Above ₹10,000:  ₹5/₹1,000 on entire amount (minimum ₹75 & maximum ₹10,000), For Senior Citizens:  ₹45, Above ₹10,000:  ₹5/₹1,000 or part thereof (minimum ₹50 & maximum ₹10,000)  DD request through NetBanking up to ₹10 lakhs: ₹50 + correspondent bank charges if applicable, Third Party DD up to ₹1 lakh: ₹50 + correspondent bank charges, If applicable  25K: Up to ₹1 lakh: No charge, Above ₹1 lakh: ₹5/₹1000 on entire amount (minimum ₹75 & maximum ₹10,000)	CHARGEABLE  10K: ₹4/₹1,000 (minimum ₹50, maximum ₹10,000), For Senior citizens ₹3/₹1,000; DD/PO Cancellation/ Revalidation: ₹100/ request  25K: Nil charges up to ₹1 lakh, Post these limits: ₹4/₹1,000 (Minimum ₹50, Maximum ₹10,000), For Senior Citizens: ₹3/₹1,000)	FREE at IDFC FIRST Bank

### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
10	Duplicate statements issuance charges	CHARGEABLE  10K: ₹100/ statement at branch or Customer Care (Non-IVR), ₹50/ statement through Customer Care (IVR), ATM and NetBanking  25K: Issue of Duplicate Statement: ₹100/ statement at branch or Customer Care (Non-IVR), ₹50/ statement through Customer Care (IVR), ATM and NetBanking	CHARGEABLE Physical statement fee at branch for prior quarter: ₹100/ instance	CHARGEABLE Soft copy - Online: Free, Physical copy - Branch: ₹100, Phone Banking (Non-IVR): ₹75, Phone Banking (IVR), NetBanking Mobile Banking & ATM: ₹50, For Senior Citizens - Branch: ₹50, Phone Banking (Non-IVR): ₹50, Phone Banking (IVR), NetBanking, Mobile Banking & ATM: ₹30	CHARGEABLE 10K: ₹100/ request, For Senior Citizens: ₹75/ request 25K: Free	FREE at IDFC FIRST Bank
11	Duplicate passbook issuance charges	CHARGEABLE Free passbook, Duplicate passbook: ₹100 for issuance and ₹25/ page for updation	CHARGEABLE Free passbook, Duplicate Passbook: ₹100	CHARGEABLE Free passbook, Duplicate passbook issue: ₹100. For Senior Citizens: ₹90	CHARGEABLE 10K: Free passbook, Duplicate passbook: ₹100/ request, For Senior Citizens: ₹75/ request 25K: Free	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on  $23^{\rm rd}$  May'23



### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
12	Balance certificate issuance charges	CHARGEABLE ₹50/ certificate; ₹100/ certificate for balance in INR and the equivalent amount in USD	CHARGEABLE ₹50	CHARGEABLE Free	CHARGEABLE 10K: ₹100/ request, For Senior Citizens: ₹75/ request 25K: Free	FREE at IDFC FIRST Bank
13	Interest certificate issuance charges	CHARGEABLE ₹50/ certificate for more than one copy for a financial year	CHARGEABLE 10K: ₹50 25K: Not mentioned	CHARGEABLE Free	CHARGEABLE 10K: ₹100/ request, For Senior Citizens: ₹75/ request 25K: Free	FREE at IDFC FIRST Bank
14	Account closure charges	CHARGEABLE Free for closure within 30 days of account opening, ₹500 for closure during 31 days to one year, Free after one year of account opening	CHARGEABLE ₹500 if account is closed between 14 days and 1 year	CHARGEABLE Up to 14 days: Free, 15 days up to 12 months: ₹500 (₹300 for Senior Citizens), Beyond 12 months: Free	CHARGEABLE Closure charges: (if closed after 1 month & before 6 months of A/c opening) ₹500	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on  $23^{\rm rd}$  May'23

No fees on commonly used banking services with IDFC FIRST Bank Savings Accounts.



### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
15	ECS return charges	CHARGEABLE ₹500/ instance for financial reasons	CHARGEABLE 1st return ₹500, 2nd return onwards ₹550	CHARGEABLE  10K: Return in a month - 1st: ₹450, 2nd: ₹500, 3rd onwards: ₹550, (Senior Citizens: ₹500)  25K: Return in a month - 1st: ₹450 (Senior Citizens: ₹400), 2nd: ₹500 (Senior Citizens: ₹450), 3rd onwards: ₹550 (Senior Citizens: ₹500)	CHARGEABLE ECS/ Cheque Issued & Returned (due to non-availability of funds): ₹500/ instance	FREE at IDFC FIRST Bank
16	Stop payment of cheque charges	CHARGEABLE  Particular cheque:  ₹100,  Range of cheques:  ₹200,  (Free through  Customer Care IVR  & NetBanking)	CHARGEABLE ₹50/ cheque, With a maximum of ₹100 for Series (>2), ECS: ₹100	CHARGEABLE Particular cheque: ₹100, Range of cheques: ₹200 For Senior Citizens (w.e.f. 1st Mar'21): Particular cheque: ₹90, Range of cheques: ₹180 (Free through NetBanking)	CHARGEABLE 10K: ₹100/ request, For Senior Citizens: ₹75/ Request 25K: Free	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on 23rd May'23



### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
17	International ATM/ POS transaction charges	Forex mark-up charged	CHARGEABLE Cash withdrawal:  ₹125, Balance enquiry:  ₹25; Cross Currency Mark-up on International Debit Card Transactions: 3.50%	CHARGEABLE Balance enquiry: ₹25; Cash withdrawal: ₹125; Non-Bank International ATMs Forex mark-up: 3.5%	CHARGEABLE Cash withdrawal: ₹150; Non-financial: ₹25	FREE at IDFC FIRST Bank
18	Decline charges for insufficient balance at ATM	CHARGEABLE ₹25/ transaction	CHARGEABLE 10K: ₹25/ transaction 25K: Other bank ATM: ₹25/ instance, Own bank ATM: Nil	CHARGEABLE 10K: ₹25/ transaction  25K: Transactions declined at other bank ATMs anywhere in the world or at a merchant outlet outside India due to insufficient funds: ₹25/ transaction	CHARGEABLE ₹25/ transaction	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on 23rd May'23

At IDFC FIRST Bank, we have abolished complicated descriptions and complex calculations on our products and services.



### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
19	Standing instruction charges	CHARGEABLE  10K: Standing Instructions  Setting-up-charge:  ₹150/ standing instruction;  Standing Instructions Rejection:  ₹200/ instance for financial reasons  25K: SI Rejects:  ₹200/ Instance for financial reasons	CHARGEABLE Standing instruction failure charges on Loan EMIs and Credit Card dues - Credit Card/Loan/ Auto Debit: ₹250/ instance, Standing instruction failure charges on Recurring Deposit & Mutual Fund: Nil	CHARGEABLE SI Rejects: ₹200/ instance	CHARGEABLE SI Failure: ₹200/ instance	FREE at IDFC FIRST Bank
20	Manager's cheque/ Deman Drafts cancellations/ revalidation charges	CHARGEABLE DD Cancellation/ Duplicate/ Revalidation Instrument value up to ₹200: Nil; For Instrument value above ₹200: ₹100	CHARGEABLE DD/ PO Cancellation/ Duplicate/ Revalidation: ₹100	CHARGEABLE ₹45, For Senior Citizens: ₹40	CHARGEABLE 10K: ₹100/ request, For Senior Citizens: Free 25K: Free	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on  $23^{\rm rd}$  May'23



### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
21	Photo attestation charges	CHARGEABLE ₹100/ application/ letter	CHARGEABLE ₹50	CHARGEABLE ₹100/ instance (Free for Senior Citizens)	Free	FREE at IDFC FIRST Bank
22	Signature attestation charges	CHARGEABLE ₹50/ application	CHARGEABLE ₹50	CHARGEABLE ₹100; Senior citizen: ₹90	Free	FREE at IDFC FIRST Bank
23	Charges for retrieval of old transactional records	CHARGEABLE Retrieval of old transactional documents/ Enquiries related to old records: Up to 1 year old: ₹50/ record, More than 1 year old: ₹100/ record	Not Mentioned	CHARGEABLE Up to 1 year: ₹50/ record; Above 1 year: ₹100/ record; Senior Citizens: ₹72/ record	CHARGEABLE 10K: ₹100/ request, For Senior Citizens: ₹75/ request 25K: Free	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on 23rd May'23

Our customers can be at peace that we do not touch their account for this fee or that. So, our customers bank with us with great peace-of-mind.



### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
24	Address confirmation charges	CHARGEABLE ₹50/ request	CHARGEABLE ₹50	Free	Free	FREE at IDFC FIRST Bank
25	Charges for any deliverable returned by courier due to negative reasons	CHARGEABLE ₹50/ instance	CHARGEABLE ₹50/ instance	CHARGEABLE ₹50/ instance	Not mentioned	FREE at IDFC FIRST Bank
26	Debit Card issuance charges (first year)	CHARGEABLE Free	CHARGEABLE 10K: ₹300 25K: ₹200	CHARGEABLE 10K: ₹500 25K: Free	CHARGEABLE Regular: Nil Image DC: ₹199	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on 23rd May'23

At first glance these charges may not appear to be significant but over time such fees add up to a lot. So we have waived off fees on 28 such banking services in Savings Account.



### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
27A	ATM transaction charges (Own Bank Network)	CHARGEABLE 10K: First 5 Financial transactions free/ month. Thereafter, ₹21/ financial transaction. All Non-Financial transactions free 25K: Free and Unlimited	CHARGEABLE 10K: First 5 financial transactions free and unlimited Non-Financial transactions. Thereafter, ₹21/ transaction on cash withdrawal  25K: Maximum 30 transactions free in a month (Financial on Bank ATMs & Financial + Non-Financial on other bank ATMs). Thereafter fees of flat ₹21/ transaction, Non-Financial transaction fees beyond limits: ₹10/ transaction	CHARGEABLE 10K: First 5 Transactions Free, Non-Financial transactions: No charge. Thereafter, ₹21/ Cash withdrawal transaction 25K: Free and Unlimited	Free and Unlimited	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on 23rd May'23



### **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
27B	ATM transaction charges (Other Bank Network)	CHARGEABLE 10K: 6 metro locations: First 3 transactions (inclusive of financial and Non-Financial) free/ month, All other locations: First 5 transactions (inclusive of financial and non- financial) free/ month Maximum of 5 transactions free in a month with a cap of 3 free transactions in 6 metro locations. Thereafter, ₹21/ financial transaction and ₹8.50/ Non- Financial transaction  25K: Maximum of 5 transactions free in a month with a cap of 3 free transactions free in a month with a cap of 3 free transactions in 6 metro locations. Thereafter ₹21/ financial transactions and ₹8.50/ Non-Financial transactions	CHARGEABLE 10K:  Metro locations: First 3 transactions (Financial + Non- Financial) free, All other locations: First 5 transactions (Financial + Non- Financial) free. Thereafter, Cash Withdrawal (Financial transaction) fees beyond limits: ₹21/ transaction, Balance Enquiry (Non-Financial transaction) fees beyond limits: ₹10/ transaction  25K: Maximum 30 transactions free in a month (Financial on Bank ATMs & Financial + Non-Financial on other bank ATMs). Thereafter fees of flat ₹21/ transaction, Non-Financial transaction fees beyond limits ₹10/ transaction	CHARGEABLE 10K: Top 6 cities: First 3 transactions (Financial + Non- Financial) free/month Non-Top 6 cities: First 5 financial transactions free/ month. Thereafter, ₹21/ Cash withdrawal transaction & ₹8.5/ Non-Financial transaction 25K: Free and Unlimited	CHARGEABLE 10K: Top 6 Cities: Nil Charges up to 3 transactions Non-Top Cities: 5 transactions/ month. Thereafter, ₹21/ cash withdrawal & ₹8.5/ Non-Financial transaction  25K: Free and Unlimited	FREE at IDFC FIRST Bank

## No Complicated descriptions. No complex calculations. Just ZERO FEE Banking is peace-of-mind Banking!

## **Detailed charge structure comparison:**



Sr. No	Services	Bank A	Bank B	Bank C	Bank D	IDFC FIRST Bank
28	Cheque bounce charges	CHARGEABLE Cheque Return (Outward): ₹200/ instance for financial reasons. Cheque Return (Inward): ₹500/ instance for financial reasons and ₹50/ instance for Non-Financial reasons, except for signature verification	CHARGEABLE Outward Cheque Return: 1st Return ₹50, 2nd Return onwards ₹100,  Inward Cheque Return -1st return ₹500, 2nd return onwards: ₹550,  Inward Cheque Return: Non-Financial ₹150/ instance,  Outstation Cheque Return: ₹150/ cheque	CHARGEABLE Return due to insufficient funds in a month: 1st - ₹450 (Senior Citizens - ₹400), 2nd- ₹500 (Senior Citizens - ₹450), 3rd onwards - ₹550 (Senior Citizens - ₹500) Return due to funds transfer: ₹350 (Senior Citizens - ₹315) Return due to technical reasons: ₹50 (Senior Citizens - ₹45) Cheques Deposited - Returned Unpaid: ₹200/instance	CHARGEABLE Issued & Returned:     Due to non-     availability of     funds: ₹500,     Due to any     Non-Financial     reason: ₹50,     Deposited and     Returned: ₹200	FREE at IDFC FIRST Bank

Information mentioned is based on publicly available data as on 23rd May'23

## No fees on commonly used banking services with IDFC FIRST Bank Savings Account.

T&C Apply. With IDFC FIRST Bank Savings Accounts, enjoy Zero Charges on 28 commonly used Savings Account services, subject to maintenance of Average Monthly Balance (AMB) of your Savings Account variant. These services are being offered free in good faith, and in case of abuse, the bank reserves the right to charge fees as per market norms. For more details, visit www.idfcfirstbank.com/zerofeebanking. All rights reserved.

Usual charges at many other Banks is basis publicly available data as on 23<sup>rd</sup> May'23, across major banks' ₹10,000 and higher Savings Account variants. The scope covers top universal banks and does not include all banks.

Choose IDFC FIRST Bank to save a lot on fees and enjoy peace of mind!







## Higher privileges on your Debit Card

(Applicable on ₹25K AMB Savings Accounts)

Feature for feature, better privileges for you!

IDFC FIRST Bank gives higher daily POS and

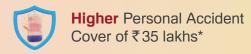
ATM withdrawal limits as compared to most
universal banks. Get one of the highest Personal
Accident and Air Accident Insurance cover
on Debit Cards

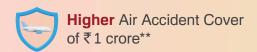


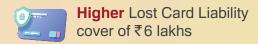
**Higher** Daily ATM Limit of ₹2 lakhs



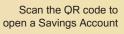
**Higher** Daily POS Limit of ₹6 lakhs







\*For this cover to be applicable, customers need to complete at least 1 POS or eCom transaction worth ₹500 or more with their IDFC FIRST Bank Debit Card, for previous 3 calendar months preceding the month of incident.





<sup>\*\*</sup>This cover is applicable on booking flight ticket using your IDFC FIRST Bank Debit Card in addition to the above condition.

## Higher privileges on your Debit Card

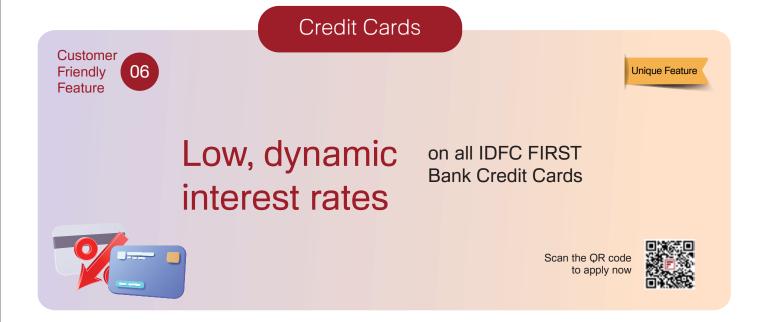
(Applicable on ₹25K AMB Savings Accounts)

Comparison of Debit Card privileges vis-a-vis other top Banks (Applicable on ₹25K AMB Savings Accounts)

Features	Bank - A	Bank - B	Bank - C	Bank - D	IDFC FIRST Bank
Daily ATM Limit	₹50K	₹50К	₹1 Lakh	₹1 Lakh	₹2 Lakhs
Daily POS Limit	₹3 Lakhs	₹3 Lakhs	₹5 Lakhs	₹3 Lakhs	₹6 Lakhs
Personal Accident Cover	NA	₹5 Lakhs	₹10 Lakhs	₹25 Lakhs	₹35 Lakhs*
Lost Card Liability	₹1Lakh	₹50K	₹4 Lakhs	₹3.5 Lakhs	₹6 Lakhs
	That's no	ot all, we also offer <i>i</i>	Air Accident Cover of		can the QR code to a Savings Account

# Discover our range of exceptional Credit Cards!





Interest rates starting at 9% p.a.

Against market rates of 48% p.a.

The interest rate (APR – Annual Percentage Rate) offered to our customers is based on various factors such as credit score, banking relationship value, income profile, repayment behaviour, etc.





Lifetime free ZERO joining fees! Credit Cards ZERO annual fees!



Scan the QR code to apply nov



With our lifetime free Credit Cards, you have no pressure of minimum spend conditions.

Most credit cards bill you joining fees and annual fees and reverse them if you meet certain conditions.







## **Reward Points** as good as cash

on all IDFC FIRST **Bank Credit Cards** 



Illustration of reward points being redeemed at checkout page.

Reward Points are redeemable directly on all online and some in-store transactions, and through an attractive catalogue featuring brands such as:













and many more!

Most other banks restrict the redemption of credit card reward points to their platform.

### Disclaimer:

Reward redemption fee of ₹99 + GST applicable at each redemption. 1 Reward Point = ₹0.25. The logos listed above are partners, which are subject to change at any point - for a full list of current partners, please visit our website. Reward Points redemption may vary from card to card, for more details on our Reward Program please refer to the product guide on our website.





## Never expiring on all IDFC FIRST **Reward Points**

**Bank Credit Cards** 



Scan the QR code to apply now



## Earn up to 10X never expiring Reward Points on your IDFC FIRST Bank Credit Card transactions.

Most other bank credit card reward points expire in 2-3 years.

Reward Points and redemption may vary from card to card. The Reward features listed here are currently applicable on the FIRST Millennia, FIRST Classic, FIRST Select, FIRST Wealth, FIRST Power, FIRST Power+, FIRST Private and FIRST WOW! Credit Cards. Please refer to the terms and conditions on our website (www.idfcfirstbank.com/credit-card/terms) or the respective product web pages for more details.









on all IDFC FIRST Bank Credit Cards



Scan the QR code to apply now



## Pay only ₹199 + GST per ATM cash withdrawal with ZERO interest.

Against most other banks that charge minimum ₹500 + GST along with interest charged at 48% p.a. from the day of withdrawal.

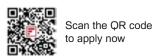
Note: IDFC FIRST Bank reserves the right to change the above fee structure as per market norms.

ATM Cash Withdrawal fee may change from time to time. Zero interest on ATM cash withdrawal up till the due date - maximum 48 day period from the start of the billing cycle. Please refer to the terms and conditions on our website (www.idfcfirstbank.com/credit-card/terms) for the exact fee amount.



## Save up to ₹10,400 p.a. in charges, only with IDFC FIRST Bank Credit Cards! Here's how we measure up against most Universal Bank Credit Cards:

Features	IDFC FIRST Bank Credit Cards	Most Universal Bank Credit Cards	
Fees	Lifetime free (no conditions apply)	Joining or annual fees (conditional waivers)	
Annual Interest Rate	Low interest rates between 9% - 42% p.a.	Generally between 36% - 42% p.a.	
ATM Cash Withdrawals	Interest-free ATM cash withdrawal for up to 48 days  ATM cash withdrawal fee of ₹199	3.5% interest p.m. on ATM cash withdrawal is charged from day one  +  ATM cash withdrawal fee of 2.5% or minimum ₹500	
Reward Points	3X Reward Points on offline / in-store spend 6X Reward Points on online spend 10X Reward Points on birthday spend 10X Reward Points on incremental spend above the threshold amounts for respective cards	2X - 5X Reward Points with Terms and Conditions Expires in 2 - 3 years	
	Unlimited Reward Points with no expiry		
	Reward Points are as good as cash: pay using your Reward Points for online purchases and at partner merchant outlets. Additionally, you can redeem them for gift vouchers of your choice.  1 Reward Point = ₹0.25  For more details on our Reward Program, refer to the Product Guides on our website	Redemption process may vary but usually points are redeemable only against limited options / catalogue.	



Reward Points and related features may vary on co-branded cards such as Club Vistara IDFC FIRST Credit Card, FIRST Power Credit Card and FIRST Power+ Credit Card, or even some of the bank's cards such as FIRST WOW! and FIRST Private Credit Card. Please refer to the terms and conditions on our website (www.idfcfirstbank.com/credit-card/terms) or the respective product web pages.



# Showcase your inner shutterbug!

Personalise your IDFC FIRST Bank Credit Card with moments that are dear to you.









Terms and conditions apply. Detailed terms at: www.idfcfirstbank.com/credit-card/terms

One-time image personalisation fee of ₹499 + GST applicable.

This feature is available on selected Credit Card variants.







## Can you afford to not have a FIRST WOW! Card?

Note: The applicable Fixed Deposit (FD) rates are notified on www.idfcfirstbank.com/personal-banking/deposits/fixed-deposit and are subject to change from time to time. The depositors shall ascertain the FD rates on the value date of FD.

## Power of UPI on all IDFC FIRST Bank Credit Cards





Digital RuPay Card, linked to your existing IDFC FIRST Bank Credit Card



Instant issuance: Ready for scan-and-pay at Merchant QRs



Earn never expiring Reward Points, even on UPI transactions



Joining fees: ₹199 + GST, Annual fees (2nd year onward): ₹199 + GST

Know more about UPI on Credit Card



## Choose India's best lifetime free credit cards





Income eligibility: Savings Account holders, income ≥ ₹3 lakhs p.a.

## FIRST Millennia Credit Card

## For digital natives

- 10X Reward Points on spends ≥ ₹20,000
- 6X Reward Points on online spends
- Welcome benefits worth up to ₹1,500
- Unlimited Reward Points that never expire
- 25% discount on movie tickets up to ₹100 every month
- 300+ merchant offers, dining offers & discounts on health
   & wellness, all year round and many more



Income eligibility: Savings Account holders, income ≥ ₹3 lakhs p.a.

## **FIRST Classic**

## For growing families

A Credit Card that is a Class apart!

- Welcome benefits worth up to ₹1,500
- 10X Reward Points on spends ≥ ₹20,000
- 6X & 3X Reward Points on online & offline purchases for spends up to ₹20,000
- Unlimited Reward Points that never expire
- 25% discount on movie tickets up to ₹100 every month
- Complimentary railway lounge access, Road-Side Assistance, & insurance cover
- 300+ merchant offers, dining offers & discounts on health & wellness, all year round



### On a mission to build India's most customer friendly Bank!



## Income eligibility:

FIRST Select Savings Account holders, income ≥ ₹12 lakhs p.a.

## FIRST Select Credit Card:

## For those with an evolving lifestyle

Enjoy superior rewards program, travel perks, trip cancellation cover up to ₹10,000<sup>^</sup>, no annual fees, and low interest rates with the FIRST Select Credit Card.

- 4 complimentary domestic airport lounge visits per quarter\*
- 4 complimentary railway lounge visits per quarter
- Buy-one-get-one-free on movie tickets up to ₹250, twice every month
- Trip cancellation cover: Up to 2 claims of up to ₹10,000 on hotel & flight bookings
- Forex mark-up at 1.99% for all international transactions



## Income eligibility:

FIRST Wealth Savings Account holders, income ≥ ₹36 lakhs p.a.

## FIRST Wealth Credit Card:

### For those who made their mark

Get unlimited rewards, premium lifestyle benefits and elite travel privileges with the FIRST Wealth Credit Card

- 4 complimentary domestic & international airport spa
   & lounge visits per quarter
- 2 complimentary golf rounds per month\*
- Buy-one-get-one-free on movie tickets up to ₹500, twice every month
- Forex mark-up as low as 1.5%
- Trip cancellation cover: Up to 2 claims of up to ₹10,000 on hotel & flight bookings
- VISA offers including discounts on Airport Meet & Greet and Airport Transfers

<sup>^</sup> Customer must have done a minimum of one transaction in the last month on their credit card \*On minimum spends of ₹5,000

<sup>\*</sup> For every ₹20,000 of monthly statement spends



# India's best Credit Card for the stellar few: FIRST Private Credit Card

Crème de la crème, ultra HNI Bank customers with pre-existing FIRST Private relationships with the Bank with AUM >= ₹5 crore

Celebrating the altruist in you with bespoke privileges. By invitation only.

### Issued with minimum credit limit of ₹20 lakhs

- Lowest rate of interest at 9% for those occasional splurges
- 0% Forex mark-up on international spends
- Unlimited airport lounge access to 45 domestic and international terminals in India and 500+ global lounges
- 2 complimentary golf rounds or lessons every month
- 2 instances of instant discount up to ₹750 every month via BookMyShow
- Trip cancellation cover of up to ₹50,000
- VISA offers including discounts on Airport Meet & Greet and Airport Transfers and Concierge Services
- The Bank contributes Karma Points in your name which can then be donated to a charity of your choice

Fees:	Joining Benefits:	Income Eligibility:
Commencement Fee (1st year) of ₹50,000 + GST	2,00,000 Reward Points up on fee payment	Liability tier FIRST Private;
and Annual Recurring Fee (2nd year onwards) of ₹50,000 + GST	Curated Taj Epicure Membership	By Invitation Only





# IDFC FIRST WOW! Credit Card The deposit backed super-premium card, assured for everyone

Whether you are a working individual, homemaker, senior citizen, student, NRI, or a traveler, this card ensures you get all the amazing features you deserve to give you a WOW! experience.

Save up to ₹11,000+ annually with this credit card

- Welcome benefit worth ₹1,000 on first EMI done within 90 days
- Zero joining and annual fee
- Zero Forex mark-up fee
- Industry first
  - > Up to 200% of your Fixed Deposit as Credit Limit
  - > 100% of Fixed Deposit value as Cash Withdrawal Limit
  - > Zero Interest on ATM cash withdrawal
- 4X unlimited never expiring Reward Points on all spends\*
- 1% fuel surcharge waiver^ on all petrol pumps
- Enjoy 50% off (up to ₹300) on BookMyShow with your VISA Infinite privileges
- Low & dynamic interest rates starting at 9% p.a.

All these benefits while your Fixed Deposit keeps on earning interest @7.5% p.a.#

## Income eligibility:

Age: 18+ onwards

Minimum FD requirement: ₹10,000



<sup>\*</sup>Reward Points and redemption may vary from card to card.

<sup>^</sup>Fuel Surchange waiver of 1% up to ₹200 per month.

<sup>#</sup> The applicable Fixed Deposit (FD) rates are notified on www.idfcfirstbank.com/personal-banking/deposits/fixed-deposit and are subject to change from time to time. The depositors shall ascertain the FD rates on the value date of FD.



## Income eligibility: income ≥ ₹3 lakhs p.a.

Joining Fees: ₹199 + GST

Annual Fees (2nd year onward): ₹199 + GST

## FIRST Power CARDS



### For those who embrace the road

- Save up to ₹7,000 annually with this credit card, enough to buy up to 65 litres of fuel
- Welcome benefits worth up to ₹1,400
- Up to 5% savings on fuel expenses
- Up to 2.5% savings on grocery & utilities
- 2.5% savings as rewards on IDFC FIRST FASTag recharges
- Never expiring 2X Reward Points on other retail spends
- Complimentary Road-Side Assistance



## Income eligibility:

income ≥ ₹3 lakhs p.a.

Joining Fees: ₹499 + GST Annual Fees (2nd year onward): • ₹499 + GST

## FIRST Power+ CO-BRANDED CARDS

## The perfect companion for your road trips

- Save up to ₹18,500 annually with this credit card, enough to buy up to 175 litres of fuel
- Welcome benefits worth up to ₹1,650
- Up to 6.5% savings on fuel expenses
- Up to 5% savings on grocery, utility, & IDFC FIRST FASTag recharges
- Never expiring 3X Reward Points on other retail spends
- 25% discount on movie tickets up to ₹100 every month
- Complimentary domestic airport lounge access, Road-Side Assistance. & insurance cover
- Low & dynamic interest rates starting at 9% p.a.





## **Treat Yourself to Travel!**

For the wanderers and jetsetters. Discover a world of luxury travel and experiences with Club Vistara IDFC FIRST Credit Card

## Introducing the Club Vistara CO-BRANDED CARDS IDFC FIRST Credit Card



- Earn up to 6 Club Vistara Points on all spends including utility bill payments, insurance, fuel, rent & wallet load
- Unlock up to 6 Premium Economy Ticket Vouchers every year
- Enjoy 8 complimentary visits to domestic airport spas and lounges along with 4 complimentary visits to international airport lounges annually
- Enjoy 12 complimentary golf lessons and 4 complimentary rounds of golf every year
- Get trip cancellation cover of up to ₹10,000 on flight and hotel booking (2 claims annually)

Fees:	Joining Benefits:	Income Eligibility:
Joining Fee (1st Year) and Annual Fee	Get 1 complimentary Premium Economy Ticket Voucher*	
(2nd Year onwards) ₹4,999 + GST	Get 1 One-Class Upgrade Voucher* Club Vistara Silver Membership	Income ≥ ₹3 lakhs p.a.
	Enjoy 3 months complimentary EazyDiner Prime membership and BQ Prime subscription	

<sup>\*</sup>Enjoy all these benefits on fee payment. Taxes as applicable will need to be borne by the consumer.



### On a mission to build India's most customer friendly Bank!



## FIRST SWYP Credit Card

Upgrade your lifestyle, with every SWYP!

## **Eligibility:**

Savings Account holders or income ≥ ₹3 lakhs p.a. Joining Fees: ₹499 + GST | Annual Fees: ₹499 + GST

- EMIs at a flat monthly EMI conversion fee starting as low as ₹49 + GST
- Featured Partner Offers Up to 20% off on your favourite brands, all year round:
  - Domino's 20% instant discount twice a month
  - EaseMyTrip 10% instant discount once a quarter
  - TATA CLiQ 10% instant discount once a month
  - · Zomato 10% instant discount twice a month
  - · 300+ merchant offers all year round

### Joining Benefits:

- 1000 Reward Points on 1st EMI conversion
- Times Prime Annual Membership
- Free Lenskart Gold Membership for 1 Year worth ₹600
- Earn big with referrals on the FIRST SWYP Credit Card from Annual Subscription
   Fee waivers to bonus Reward Points, movie ticket vouchers, airport lounge visits, and more
- Monthly Milestones Rewards Earn up to 1400 Reward Points on monthly spends
- . 25% discount up to ₹100 on movie tickets every month
- · 4 complimentary railway lounge visits every quarter
- Complimentary Roadside Assistance worth ₹1,399



## Get even more from your IDFC FIRST Bank Credit Card!

## EMIfy your credit card bill:

Now convert your outstanding IDFC FIRST Bank Credit Card dues into affordable EMIs with Balance Conversion. Choose convenience & ease!

- Flexible tenure options of 3 to 18 months
- Low interest rates starting from 1% p.m.
- One-click EMI conversion through the mobile App or by calling customer care



## **EMIfy your credit card transaction:**

Now big purchases and small EMIs are a reality! Enjoy 300+ merchant offers and stop worrying about huge bills. Convert your IDFC FIRST Bank Credit Card transactions into easy EMIs in a few clicks.

- Amazing EMI offers on your favourite brand outlets
- Option to convert through mobile app or by calling customer care
- Flexible tenure options of 3 to 18 months



### **Quick Cash on Cards:**

Need quick money for sudden plans? Here's your solution! Get cash into your savings account from your IDFC FIRST Bank Credit Card within minutes, so you don't have to wait on anything.

- Pre-approved & instant disbursement
- No physical documentation, no security or guarantee required
- Flexible payback tenure from 3 to 48 months.

### **Balance Transfer:**

Customers can now pay other bank credit card bills with their IDFC FIRST Bank Credit Card and get an extended payback period. That's not all, enjoy competitively low interest rates on the conversion of balances to EMIs.

Any IDFC FIRST Bank Credit Card member can convert their transactions to EMIs. However, all the other benefits listed here are subject to Bank's internal eligibility criteria, and are offered to customers at Bank's sole discretion. Terms and conditions apply.



## **FASTag**

Customer Friendly 12 Feature

Unique Feature

## India's First Bank to offer '3-in-1' FASTag

which ensures complete mobility solutions for you, with Tolling+Fuel+Parking payment capabilities enabled on a single **FASTag** 



Customer Friendly Feature

13

Unique Feature

## FASTag recharge via Payments on WhatsApp

We are the first Bank to enable FASTag recharge through Payments on WhatsApp for you



Scan the QR code to know more



## Digital Banking for Individuals

Customer Friendly Feature



## Advanced New Mobile App

with state-of-the-art, unique features such as Google-like search, Personal Finance Management, Customer Service Support, Mutual Fund Investing, ASBA-IPO Facility and much more





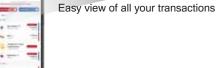
Intuitive search functionality for all your needs

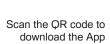


Explore what you need in one go

• 0 • 0









## Wealth Management





# Contemporary Customer-First Wealth Management

with research-backed curated funds with forward looking guidance, AIFs, PMS, paperless Demat Account opening, offshore investment solutions, and more



Global Private Banking Innovation Awards 2022

# Award winning Digital Investing Platform Best Bank for HNW, India

F Differentiators – Asia Pacific Banking Apps



### Full suite of investment solutions:

- Completely paperless investing
- Consolidated Investment Dashboard 🬟
- 3) MF Holdings & Transaction Management
- 4) Investor Risk Profiling
- Quant based fund selection \*
- Investment Ideas for Mutual Funds X
- 7) Online Sovereign Gold Bonds
- 8) IDFC FIRST Demat Account Opening
- 9) Goal Based Investing 🦟
- 10) Term Insurance Quote Comparison 🦟
- 11) Edit SIP Features Pause, Change Amount & Date
- 12) Digitally assisted investments

Scan the QR code to know more



## **NRI Solutions**





## Seamless NRI Banking Services

where you enjoy attractive exchange rates and a faster banking experience



## Attractive interest rates

Higher returns across your NRI accounts in INR, FCY and Rupee max plans.Earn tax-exempt interest with the power of compounding on NRE Savings Account



## Attractive Exchange rates on remittances

Get more INR for the foreign currency you send to India



## Access your account from anywhere, anytime

Our advanced mobile app lets you access all our banking solutions from anywhere around the globe



## Dedicated Relationship Manager

A dedicated RM to help you with your financial needs in India



# One click Portfolio Investment Scheme'(PIS) Account

Simplify trading in equity market with instant online Portfolio Investment Scheme (PIS) account



## Airport Lounge Access

Complimentary domestic airport lounge access provided to customers twice every quarter

Scan the QR code to know more



T&Cs Apply



## Loans





## Tailor made loan offerings for your personal and business needs

with quick processing and most attractive interest rates



### Home Loans

Get higher eligibility and attractive interest rates



## **Loan Against Property**

Avail of loan of up to ₹ 10 Crores with an extended tenure of 25 years



### **Business Loans**

Avail of loan of up to ₹1 Crore with our end to end digitised process



### **Education Loans**

Championing your future with loans for International and Domestic Education



### Car Loans

Best-in-market loan tenure of 10 years for new Car Loans





## Tailor-made loan offerings for your personal and business needs

with quick processing and most attractive interest rates



Two Wheeler Loans
Enjoy zero processing
fee & instant
approvals



Commercial Vehicle Loans Attractive loan tenure of 6 years



Personal Loans
Get loan of up to
₹1 Crore for all your needs



Professional Loans
Get collateral-free funding up to
₹1 Crore

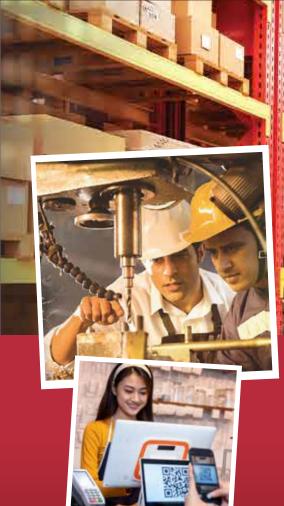


**Gold Loans**Safe and secure Gold loan with paperless process



Consumer Durable Loans
Upgrade your lifestyle with
instant Consumer Durable loans
of up to ₹8 Lakhs







## ENJOY ZERO CHARGES ON 50+ COMMONLY USED CURRENT ACCOUNT SERVICES

Get #MoreFromYourBank

## Current Account

IDFC FIRST Bank offers ZERO Fee Banking on 50+ commonly used banking services for Freedom Current Account, Freedom World Business Account. These services are being offered free in good faith, and in case of abuse, the bank reserves the right to charge fees as per market norms. All rights reserved.

## BRAVO feature on MSME & Startup Current Account

Customer Friendly Feature

Unique Feature

Get 56 Interest p.a. on FD with BRAVO

Introducing BRAVO, an auto-sweep to Fixed Deposit feature on all IDFC FIRST Bank MSME & Startup Current Accounts

Bravo is a unique feature where you can set up an Auto-Sweep into Fixed Deposit (FD) on MSME & Startup Current Account, with no penalty on premature FD breakage. India's first and only Bank to offer this as a feature across ALL Current Account variants, for new accounts opened, and even for existing can enable this feature!





## How it works!



Choose any amount above ₹2 Lakhs for auto-sweep to a FD



FD will break only when Current Account balance goes below ₹2 Lakhs



Earn interest of up to **7.5% p.a.\*** on the FD



FD breakage will not attract any penalty on withdrawal



Balance above the set threshold moves into a **FD on a daily basis** in multiples of ₹1000



FD breakage will be in **units of ₹1** to give you **maximum benefit** 

\*T&C Apply.

The applicable Fixed Deposit (FD) rates are notified on the Bank's official website and are subject to change from time to time. The interest rate mentioned herein is applicable as on date for the deposits having 370 days tenure. The depositors shall ascertain the FD rates on the value date of FD. In case of pre-closure of FD, applicable bucket rate as per tenure will apply.



## FIRST Rocket Current Account for Corporates

Customer Friendly Feature

18B

Unique Feature

Presenting the IDFC FIRST 'Rocket' Current Account For Corporates

- » Choose or change the sweep percentage through online mode any time for a 370 day FD
- » Earn 7.5% interest p.a. on the FD
- » Withdraw any amount from the Current Account and FD, no minimum balance required
- » FD will not break if there is balance in the Current Account
- » FD breakage, if any, will not attract prepayment charges
- » In case of withdrawal, FD breakage will be rounded off to the nearest ₹ 1 value



That's not all, experience the special offers for Corporate customers

# 7.5<sub>%</sub>

## CORPORATE ECOSYSTEM SOLUTIONS

with Trade & Supply Chain Finance & Cash Management Services

### 100+ BEYOND BANKING OFFERS

such as ERP, HRMS, Payroll, Taxation, Legal, Cloud Services, Co-working Spaces

### **ZERO CHARGES**

on 25+ commonly used Account Services such as Bulk Upload and Virtual Accounts, NEFT, IMPS, RTGS, Cheque Book issuance etc.

The applicable Fixed Deposit (FD) rates are notified on the Bank's official website and are subject to change from time to time. The interest rate mentioned herein is applicable as on date for the deposits having 370 days tenure. The depositors shall ascertain the FD rates on the value date of FD. In case of pre-closure of FD, applicable bucket rate as per tenure will apply. The services are being offered free in good faith. In case of abuse of services, the Bank reserves all the rights to charge fees, as applicable. TaC apply.

## FIRST Rocket Current Account for Corporates

Enjoy Zero Charges on 25+ commonly used
Account Services such as:

**ZERO** 

NEFT, IMPS, RTGS Charges **ZERO** 

Charges on Internet Banking Channel

**ZERO** 

Charges on Bulk upload and Virtual Accounts

**ZERO** 

Set-up Charges for UPI (QR)

**ZERO** 

Charges on Cash Withdrawals **ZERO** 

Charges on Non-Home Branch Transactions

**ZERO** 

Charges on Standing Instructions **ZERO** 

**Cheque Book Charges** 

**ZERO** 

Demand Draft and Pay Order Charges

**ZERO** 

Balance Certificate Issuance Charges

**ZERO** 

Charges on Stop
Payment of Cheque

and many more...

## Business Banking Offerings

Customer Friendly Feature





## One stop for all Business needs

with Current & Trade Account product suite that offers a single sign-on across Trade, FX booking & Cash Management. Businesses can avail paperless Working Capital Loan facility based on GST returns



Scan the QR Code to know more





## Business Banking Offerings

## Banking experience that puts your business FIRST



Curated products for all business segments Business segments such as traders, self employed professionals, agri traders, new business owners, etc.



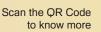
Comprehensive payment solutions Robust & secure infrastructure to enable smooth and reliable payments for businesses enabled via POS, QR code and more



WhatsApp banking for SMEs
Balance inquiry, mini statement and much
more made convenient with WhatsApp for
business



ZERO fees on business transactions First Universal Bank to waive off limits or charges on business transactions across home and non-home branches





## Beyond Banking Suite





Benefit from 150+ Beyond Banking partner offers that enable growth at every stage of your business i.e. from inception to succession planning.



Get 20% Off

ePay Get 1 year Service free



MyGate

Get up to 15% Off

Get up to 50% Off

### **HRMS Solution**



Free Subscription



Selected Free Services



Flat 20% off



Get flat 15% Off

## Legal & Taxation



**▲Leegality** 



Get 20% Off



tax(spanner

Get 20% Off

Get 30% Off

## Travel & Logistics



Savings up to ₹6500





Savings up to ₹5000



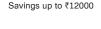
PORTER\*

Get Services worth ₹5000

### **Ecommerce**



instamojo





Get Flat 30% Off



Get 50% Off\*

Zero Monthly Hosting Fee

### Others



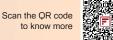
Discounted Pricing on SIM, WiFI & Broadband



Get 10% Off

Get Credits worth \$5000

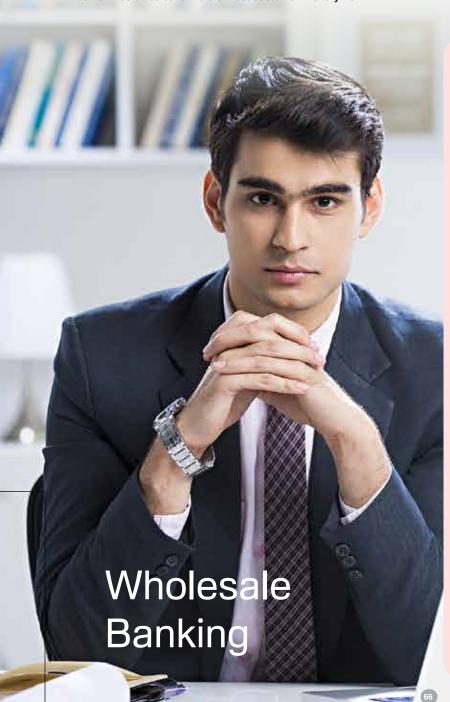
Get 30% Off\*



\*T&C apply



On a mission to build India's most customer friendly Bank!



## Wholesale Banking

Customer Friendly Feature





## A top-notch Corporate Banking App

which enables on-the-go banking for our corporate customers, with easier access to information, convenient payment solutions and real-time workflow tracking capabilities



Scan the QR code to download the App





Unique Feature

# Cutting-edge Corporate Banking Portal

with unique industry-first features, such as a single window experience, intelligent report builder capability, and unique online trade regulatory portal



Scan the QR code to know more



Customer Friendly Feature

Unique Feature

# Seamless digital Cash Management Solutions

including mobile-based cheque scan, chatbot based auto-pay (e-NACH), corporate wallet solutions & API-based working capital solutions for Startups, SMEs and large Corporates



Scan the QR code to know more



Corporate Banking

## Startup Banking

Customer Friendly Feature

Unique Feature

## Zero Balance Startup Current Account

IDFC FIRST Bank provides a ZERO Balance Current Account to startups for first 3 years. Get unlimited free NEFT, IMPS & RTGS transactions without worrying about maintaining a minimum balance



Scan the QR Code to know more



Feature	Bank - A	Bank - B	Bank - C	Bank - D	IDFC FIRST Bank
Minimum balance requirement	Nil for 2 years of A/c opening	Nil for 1 year of A/c opening	Nil for 1 year of A/c opening	Nil for 1 year of A/c opening	Nil for first 3 years of A/c opening

On a mission to build India's most customer friendly Bank!



Customer Friendly Feature



Unique Feature

## Founder Success Program

Be part of a uniquely designed program that gives you access to mentorship, networking, and fundraising opportunities through a meticulously planned journey







**ALWAYS YOU FIRST**