

## Movie Offer – IDFC FIRST Wealth Credit Card

### Offer Details

Buy one ticket and get up to Rs. 500 off on the second ticket on Paytm Mobile App. The offer can be used to avail two free tickets during a month.

### How to Avail Offer on Paytm Mobile App

1. Go through the regular ticketing flow for selecting the movie, cinema and show of your choice
2. To avail offer, click 'View All' offers. Select and click on 'Apply' offer on IDFC FIRST Wealth Credit Card or enter Promocode **IDFCCFW1** (for booking up to 3 movie tickets) or enter Promocode **IDFCCFW2** (for booking 4 or more movie tickets).
3. Enter your 16 Digit credit card number and click on 'Apply Offer'.
4. Instant Discount shall be provided, you will have to pay the remaining transaction amount using the same card on which you have availed the offer. Your card number will auto populate in the box. To make the payment, enter remaining details like name on the card, expiry date and CVV.

### Offer Terms and Conditions

1. 1+1 On Movie Tickets - Use Promo code **IDFCCFW1** to book 2 or 3 movie tickets using an IDFC FIRST Wealth Credit Card, and get a 100% Instant Discount for one ticket up to Rs.500. Offer is applicable on booking of a minimum of two movie tickets. Offer will only be valid twice per user per card for every calendar month.
  2. 2+2 On Movie Tickets - Use Promo code **IDFCCFW2** to book 4 or more movie tickets using an IDFC FIRST Wealth Credit Card, and get a 100% Instant Discount for two tickets up to Rs.1000. Offer is applicable on booking of a minimum of four movie tickets. Offer will only be valid once per user per card for every calendar month.
  3. If a user has first used Promo code **IDFCCFW1** then he cannot use Promo code **IDFCCFW2** during the month. However, he can use Promo code **IDFCCFW1** one more time during the month. This means, if in its 1st transaction a user avails the discount of one ticket up to Rs.500, then he cannot avail discount of two tickets up to Rs 1000. However, he can avail discount on one more ticket up to Rs 500 during the month.
  4. If a user has first used Promo code **IDFCCFW2** then he cannot use Promo code **IDFCCFW1** or **IDFCCFW2** during the month. This means, if in its 1st transaction a user avails the maximum allocated discount of two tickets up to Rs.1000, 2nd transaction will not be allowed.
  5. Maximum discount that can be earned by a user in a month for two tickets is Rs.1000 in the split of up to two transactions.
  6. The Promo code can be used to book movie tickets for any show-date.
  7. The offer is valid on cards with the following BIN values only: 440523.
  8. Paytm & IDFC FIRST Bank reserve the right to disqualify any cardholder/s from the benefits of the program.
  9. Paytm & IDFC FIRST Bank reserve absolute right to withdraw and/or alter any terms and conditions of the offer at any time.
  10. Cardholders shall not be entitled to compensation / benefits in any form whatsoever in lieu of the offer being availed.
  11. In case of any disputes, Paytm & IDFC FIRST Bank's decision will be final.
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## Airport Lounge Privilege Program Benefits for IDFC FIRST Wealth Credit Cards

### Offer details:

- Enjoy 4 complimentary access per quarter to select Airport lounges in India (**Domestic Lounges**), Overseas (**International Lounges**) and Spa centers at airport locations in India
- Swipe your credit card at the Airport lounges in India to avail the complimentary lounge access. Card validation charges of Rs. 2 shall be charged to the card account
- Present your IDFC FIRST DreamFolks Privilege card at reception of Airport lounges in India, Overseas and Spa centers
- Visits exceeding the complimentary access quota will be chargeable by the lounge/spa operators
- **List of eligible Lounges - Domestic:**  
[Click here](#) for the Domestic Lounge List

### List of eligible Spas:

[Click here](#) for the Spa List

### List of eligible Lounges - International:

[Click here](#) for the International Lounge List

### Offer Terms and Conditions – Domestic Lounges:

1. The program is applicable at select Lounges in India, via Dreamfolks to cardholders holding an active IDFC FIRST Wealth Credit Card. As a standard process, all usage of the Participating Airport Lounges under the Program is conditional upon presentation of credit Card/ Privilege card and a valid air ticket or boarding pass for travel on the same or next day, at the entrance of the Participating Lounges.
2. Access at the lounge would be given upon successful authorization of the credit card/ Privilege card on the electronic terminals placed at the lounges. For authorization done via credit card, INR 2 will be charged to check the validity of the card.
3. Eligible cardholders will get access to the lounge, food & beverages as applicable under the agreement between Dreamfolks and the lounge. Cardholder is advised to check what services and facilities are covered under Lounge Program.
4. Complimentary entry to children below two years is on discretion of the Participating Lounges. Cardholders are requested to check the same at the lounge entrance before entry.
5. Program is open only for card holders carrying an IDFC FIRST Wealth Credit card issued in India. Only 1 entry per cardholder will be permitted in a visit. Additional Guest or Services will attract extra charges.
7. The program can be modified, amended, changed or revoked anytime by IDFC FIRST Bank without prior intimation. The program is applicable in select lounges in India, this list of lounges is subject to change from time to time.
8. The access to the lounge will be available on first-come-first-serve basis and is subject to capacity constraints at each Participating Lounge.
9. Cardholders are not bound in any manner to avail the offer. Any participation by the Cardholder shall be voluntary and the terms and conditions of the Lounge program shall be binding on the cardholders.
10. IDFC FIRST Bank or Dreamfolks assumes no responsibility in case a particular lounge operator shuts down the lounge(s) due to lease not getting renewed or for any such reason beyond the purview IDFC FIRST Bank or Dreamfolks.

11. For queries or any assistance pertaining to the lounge access, customer can contact

IDFC FIRST Bank @ 18605001111 or write at [creditcard@idfcfirstbank.com](mailto:creditcard@idfcfirstbank.com);

DreamFolks @ 18001234109 or write at [helpdesk@dreamfolks.in](mailto:helpdesk@dreamfolks.in)

12. Terms & Conditions subject to change.

### **Offer Terms and Conditions – International Lounges:**

1. The program is applicable at select Overseas Lounges, via Dreamfolks to cardholders holding an active IDFC FIRST Wealth Credit Card. "Lounge Facilities" means the provision of a waiting area in Airside/Landside area of the Airport with seating and refreshment facilities including:

- Food and Beverages;
- Use of computers to access Internet;
- Selection of local / International magazines and newspapers;
- WiFi access
- Mobile / laptop battery recharging facilities

**Note:** The above facilities may vary as per the locations.

### 2. Lounge Facilities

- The Lounge shall use its reasonable endeavors to ensure a suitable environment is maintained in the Lounge Facilities including but not limited to keeping the area where Lounge Facilities are provided clean and tidy, ensuring staff are on hand to respond to any queries and ensuring the removal from the lounge area of any persons whose behavior is unsuitable.
- The Lounge shall have the right to refuse a Customer entry to the Lounge Facilities for any Statutory, regulatory or Airport policy reasons including but not limited to health and safety policies or fire regulations.

### 3. Lounge Policy

- The access will be provided upon presentation of the DreamFolks Privilege Card to the lounge counter agent. Access at the lounge would be given upon successful authorization on the electronic terminals placed at the lounges. Only 1 entry per cardholder will be permitted in a visit. Additional Guest or Services will attract extra charges.
- The access will be provided to the authorized card holders only. The name on the boarding pass will be checked with your DreamFolks Privilege Card. The access to the lounge will be available on first-come-first-serve basis.
- Participating Airport Lounges may reserve the right to enforce a maximum stay policy (usually 2 hours) to prevent overcrowding. This is at the discretion of the individual lounge operator who may impose a charge for extended stays.
- All accompanying children (where permitted) will be subject to the full fee unless otherwise stated. Children below 2 years are permitted along with an eligible customer. The child policy will vary from Lounge to Lounge.
- Participating Airport Lounges have no contractual obligation to announce flights, nor to remind customer of their flight boarding times, and Eligible Customer are solely responsible for abiding by boarding times stated on their flight tickets. Accordingly, for the avoidance of doubt, lounge shall not be liable under any circumstances in relation to any failure to board flights (for any reason) by an Eligible customer.
- Eligible customer should make prior enquiries before ordering any separate services/privileges or meal/food items apart from the general free services/privileges or meal/food items offered and will

be responsible for paying any charges for additional consumption directly to the Participating Airport Lounge.

- Alcoholic beverages will not be a part of offer at the lounges situated at domestic departure/terminals.
- IDFC FIRST Bank/DreamFolks cannot guarantee Lounge access and Lounges will only be accessible during the Operational Hours. Access will be at the complete discretion of the Lounge Operator. Access may be restricted or refused if (amongst other things): (i) the Lounge is at or near full capacity; (ii) there are flight delays; (iii) the Lounge Client(s) is not sober or is likely to upset other users in the Lounge; or (iv) there are other reasonable and valid reasons unknown to IDFC FIRST Bank/DreamFolks.
- The Scheme applies to those airport lounges participating in it and access to the benefits and facilities is at all times subject to availability. The program can be modified, amended, changed or revoked anytime by IDFC FIRST Bank without prior intimation. IDFC FIRST Bank reserve the right to include and withdraw airport lounges from the Scheme entirely at its discretion and without notice. IDFC FIRST Bank/DreamFolks cannot accept any liability in the event that an airport lounge is full or already reserved/allocated.
- IDFC FIRST Bank or Dreamfolks assumes no responsibility in case a particular lounge operator shuts down due to lease not getting renewed or for any such reason beyond the purview IDFC FIRST Bank or Dreamfolks.
- Cardholders are not bound in any manner to avail the offer. Any participation by the Cardholder shall be voluntary and the terms and conditions of the Lounge program shall be binding on the cardholders.

#### 4. Customer's obligations

- The Customer agrees to adhere to any no smoking policies in operation in any of the Lounge Facilities.
- The customer can access the lounge for 2 hours prior to the departure.
- For feedback and suggestions the customer can contact
- IDFC FIRST Bank @ 18605001111 or write at [creditcard@idfcfirstbank.com](mailto:creditcard@idfcfirstbank.com);  
DreamFolks @ 18001234109 or write at [helpdesk@dreamfolks.in](mailto:helpdesk@dreamfolks.in)

#### 5. Terms & Conditions subject to change.

#### **Offer Terms and Conditions – Airport Spa Services:**

- The program is applicable at select Spa centers at airport locations in India, via Dreamfolks to cardholders holding an active IDFC FIRST Wealth Credit Card.
- The customer needs to present DreamFolks privilege card along with boarding pass at spa counter to avail the service. Only 1 entry per cardholder will be permitted in a visit. Additional Guest or Services will attract extra charges.
- The access will be provided to the authorized card holders only. The name on the boarding pass will be checked with your DreamFolks Privilege Card.
- Cardholder can avail any one of the below services for up to 30 minutes duration:
  - Foot Reflexology
  - Head or Shoulder Massage
  - Upper Back Massage
- IDFC FIRST Bank/Dreamfolks cannot guarantee a specific therapist or gender. All therapists are always trained in both treatment and draping protocols to ensure your comfort
- It's as per the discretion of spa to modify, eliminate and add to their facilities from time to time
- Spa guests must be 18 years of age or older to avail service, if without the approval or accompaniment of an adult.
- Service is offered on first come first basis; in case therapists are busy, cardholder may have to wait until therapist is available for next session.

- The program can be modified, amended, changed or revoked anytime by IDFC FIRST Bank without prior intimation. The program is applicable at select spa centers in India, this list of spas' is subject to change from time to time.
- Cardholders are not bound in any manner to avail the offer. Any participation by the Cardholder shall be voluntary and the terms and conditions of the Spa centre shall be binding on the cardholders.
- IDFC FIRST Bank or Dreamfolks assumes no responsibility in case a particular spa operator shuts down due to lease not getting renewed or for any such reason beyond the purview IDFC FIRST Bank or Dreamfolks.
- This service is non-exchangeable for any other goods and services.
- For queries or any assistance pertaining to the spa services, customer can contact  
IDFC FIRST Bank @ 18605001111 or write at [creditcard@idfcfirstbank.com](mailto:creditcard@idfcfirstbank.com);  
DreamFolks @ 18001234109 or write at [helpdesk@dreamfolks.in](mailto:helpdesk@dreamfolks.in)
- Terms & Conditions subject to change.

### **Railway Lounge Program on IDFC FIRST Bank Credit Cards**

**Offer Details:** Enjoy 4 complimentary railway lounge access in a calendar quarter to participating lounges in India on your IDFC FIRST Wealth Credit Card.

#### **How to Avail:**

1. Cardholder must present its valid, unexpired eligible card and Valid train travel ticket at the entrance to the participating lounges to avail the benefit
2. The card shall be swiped on the Pine Labs POS terminal, ₹ 2 will be charged from the Cardholder's account to validate the card for complimentary lounge access

#### **List of Lounges:**

Lounge	City	Address
Executive lounge	Delhi	Platform No. 16, New Station Building, Ajmeri Gate side, New Delhi Railway Station, New Delhi 110006
Executive lounge	Jaipur	Platform No. 1, Near 1st Class Waiting Room at Jaipur Jn Railway Station, Rajasthan 303702
Executive lounge	Agra	Platform No. 1 at Agra Cantt, Near 2nd Class Waiting Room, Agra, Uttar Pradesh 282001
Executive lounge	Ahmedabad	Platform No. 1, Ahmedabad Railway Station, Gujarat 380002
Executive lounge	Madurai	Madurai Railway Junction, Railway Junction Road, Madurai Main, Madurai, Tamil Nadu 625001
Executive Lounge	Kolkata	1 <sup>st</sup> Floor, Near Enquiry office, Sealdah Railway Station, Kolkata 700014

#### **Offer Terms and Conditions:**

1. The program is applicable at select Railway Lounges in India, via Pine Labs to cardholders holding an active IDFC FIRST Bank Credit Card. As a standard process, all usage of the Participating Railway Lounges under the Program is conditional upon presentation of IDFC FIRST Bank Credit Card and a valid Train ticket, at the entrance of the Participating Lounges.
2. Access at the lounge would be given upon successful authorization of the Credit Card on the Pine Labs electronic terminals placed at the lounges. ₹ 2 will be charged on the card to check the

validity of the card.

3. The complimentary access to railway lounge will include the below facilities:
  - Two Hours of lounge stay
  - A/C comfortable sitting arrangements
  - 1 Buffet meal - Breakfast, Lunch or Dinner as per the time of visit. Only one Buffet meal as per the time of visit will be provisioned to Eligible card holders.
  - Unlimited tea & coffee
  - Free Wi-Fi
  - Newspaper and Magazine

Any additional service such as recliners or more shall be chargeable separate as per the operator price for that service.

4. IDFC FIRST Bank or Pine Labs assumes no responsibility of the merchantability of the services as it is an endeavor only to deliver the best possible.
  5. IDFC FIRST Bank or Pine Labs assumes no responsibility in case a particular lounge operator shuts down the lounge(s) for any reason beyond the purview or control of IDFC FIRST Bank or Pine Labs.
  6. The access to the lounge will be available on first-come-first-serve basis.
  7. The program can be modified, amended, changed, or revoked anytime by IDFC FIRST Bank without prior intimation.
  8. Post 2 hours, the lounge reserves the right to ask for respective charges from the Cardholder.
  9. In case the Cardholder has already used his permissible limits or if Cardholder is not eligible for complimentary visit, Cardholder will be liable to pay all applicable charges to the lounge.
  10. The complimentary access to railway lounge is only permissible to the Cardholder, if the Cardholder is accompanied by guest, guest will be liable to pay applicable charges to the lounge.
  11. Children below 3 years can enjoy the complimentary lounge access. However, any services or food and beverages consumed, the lounge operator reserves the right to ask for respective charges from the Cardholder.
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## Road Side Assistance

**Offer Details:** Complimentary Road Side Assistance (RSA) all over India, up to 4 times in a year worth ₹1399 on your IDFC FIRST W Credit Card through Global Assure.

### How to Avail:

1. IDFC FIRST Bank card holder should call Toll-free Number 18005723860 to avail Emergency Road side Assistance (RSA).
2. IDFC FIRST Bank card holder will share their Full Name, last four digits as on card to Global Assure to claim RSA services. Upon validation of above details a fleet vehicle will be sent to the cardholder location.
3. IDFC FIRST Bank card holder will show any own Govt ID proof / Car ID (RC Copy, PUC Certificate, Insurance Copy) to the fleet vehicle agent. RSA Service will be provided post validation and name match on Govt ID/Car ID with the name on the IDFC FIRST Bank credit card.
4. All the services to IDFC FIRST Bank card holder will be provided as per the below mentioned terms & conditions.
5. IDFC FIRST Bank card holder can avail up to a maximum of 4 complimentary RSA services in a year.

### Terms & Conditions:

<b>Plan Features</b>	<b>Details</b>
Towing of Vehicle on breakdown/accident	In the event Covered Vehicle suffers an immobilizing break down due to a mechanical or electrical fault or an accident which cannot be repaired on the spot, Global Assure will assist in making arrangement for the Vehicle to be towed to the nearest Authorised Service Centre, using tow trucks in the cities & corresponding covered area where available. Towing Distance - Incident to Drop 50 Kms.
Alternate Battery or Jump Start	In the event Covered Vehicle is immobilized, while on trip, due to rundown battery, Global Assure will assist the Customer by organizing for a Vehicle technician to jump start the Vehicle with appropriate means. Global Assure will bear labour and conveyance costs. If the run-down battery has to be replaced with a new battery, the cost of such battery replacement and any costs to obtain the battery will be borne by the Customer.
Tyre Change	In the event Covered Vehicle is immobilized due to a flat tyre, Global Assure will assist the Customer by organizing for a vehicle technician to replace the flat tyre with the spare Stepney tyre of the Vehicle at the location of breakdown. Global Assure will bear labour cost and round-trip conveyance costs of the provider. Material/spare parts if required to repair the Vehicle (including repair of flat spare Stepney tyre) will be borne by the Customer. In case the spare tyre is not available in the covered Vehicle, the flat tyre will be taken to the nearest flat tyre repair shop for

	repairs & re-attached to the Vehicle. All incidental charges for the same shall be borne by the Customer.
Breakdown support	In the event Covered Vehicle breaks down due to a minor mechanical / electrical fault / accident and immediate repair on the spot is deemed possible within the scope of services, Global Assure shall assist Customer by arranging for a vehicle technician to reach the breakdown location. Global Assure will bear labour cost and conveyance costs. Cost of Material & Spare Parts if required to repair the vehicle on the spot and any other incidental conveyance to obtain such material & spare parts will be borne by the Customer.
Taxi Benefit	In the event Covered Vehicle suffers an immobilizing break down due to a mechanical or electrical fault or an accident which cannot be repaired on the spot, Global Assure will assist in making arrangement for the taxi. Taxi charges will be borne by the customer
Arrangement of spare keys	If the keys of the covered vehicle are locked inside the vehicle, broken, lost, or misplaced, Global Assure (upon the request of the customer) will arrange for the forwarding of another set from his/her place of residence or office by courier / in person by hand-delivery to the location of the vehicle after receiving the requisite authorizations from the Customer with regards to the person designated to hand over the same to Global Assure. The Customer may be requested to submit an identity proof at the time of delivery of the keys.
Arrangement of fuel	In the event Covered Vehicle runs out of fuel and hence is immobilized while on a trip, Global Assure will assist Customer by organizing for a Vehicle technician to supply emergency fuel (up to 5 litres on a chargeable basis) at the location of breakdown. Global Assure will bear labour and conveyance costs. The cost of the fuel will be borne by the customer.
Extraction or Removal of vehicle	In event of vehicle being stuck in a ditch/pit/valley, Global Assure will make the arrangement to get the vehicle retrieved and towed to the nearest authorised service centre at no cost to the Customer. (Free towing to & Fro up to 50 KM)
Message relay to relatives/colleagues/emergency numbers	Global Assure will take charge of relaying urgent messages relating to the breakdown to the authorized workshop and/or service contacts. When requested, Global Assure will relay urgent messages on behalf of the Customers to a designated person of their choice.

Ambulance Referral	In the event Covered Vehicle suffers an immobilizing break down due to an accident, Global Assure will assist in making arrangement for the Ambulance. Ambulance charges will be borne by the customer
Penalty Clause	In case Global Assure is not able to service as per the agreement then Global Assure will reimburse customer cost of service or ₹ 1,000/- whichever is less.

**General Exclusions:**

1. Any vehicle which has not been maintained regularly as per the guidelines of respective car manufacturers and thus is not in roadworthy condition.
2. Any event where breakdown is caused by deliberately inflicted damage, vandalism or participation in a criminal act or offence.
3. Any customer history where customer has twice on prior occasions misused or abused the services.
4. Any event when the driver of the vehicle is found to be in any of the situations that are indicated below:
  - (i) The state of intoxication or under the influence of drugs, toxins or narcotics not medically prescribed. For these effects, one is under the effect of alcoholic drinks when the degree of alcohol in the blood is greater than that authorized by the legislation on traffic, motor vehicle circulation, road safety, or similar ones in the country where the incident occurs.
  - (ii) Lack of permission or corresponding license for the category of the Covered Vehicle or violation of the sanction of cancellation or withdrawal of them.
5. Those accidents resulting from the illegitimate removal of the Covered Vehicle.
6. Those accidents or breakdowns that are produced when the Client or the authorized driver have infringed upon the regulatory ordinances as far as the requisites and number of persons transported, weight and means of things and animals that can be transported or the form of handling.
7. Those happening while the vehicle lacks documentation or requisites (including the Technical Inspection of the Vehicles and Obligatory Insurance) legally necessary to circulate on public roads in the country where the Covered Vehicle is found.
8. Any vehicle involved in or liable to be involved in legal case prior to or post immobilization.
9. Those caused by fuels, mineral essences, and other inflammable, explosive or toxic materials transported in the Covered Vehicle.
10. Any public vehicle like ambulances, taxis, police vehicles and / or fire brigade vehicles and any other vehicle not used for private use are excluded of all the services coverage under these general conditions.
11. Any accident or breakdown caused due to usage of the car for racing, rally and criminal activity purposes.
12. Luggage that is not sufficiently wrapped or identified, fragile luggage or perishable products, and any commercial goods carried in the Covered Vehicle.
13. Assistance to occupants of the Covered Vehicle different to those defined as beneficiaries.
14. Any animals carried in the Covered Vehicle.
15. In event of any damage during towing, the maximum liability of GLOBAL ASSURE is of ₹ 5000 per incidence.
16. Events which do not render the vehicle immobilized are not covered under the program. Some examples of such events are given below:

- Non-functional horn.
- Faulty gauges and meters.
- Air conditioning is not working.
- Boot cannot be opened.
- Front and /or rear demisters are not working.
- Damaged door glasses.
- Broken Rear view mirror or rear windshield.
- Sunroof cannot be opened.
- Sunroof cannot be closed
- Windows cannot be opened or closed.
- Faulty Seat adjuster.
- Passenger seat belts are faulty.
- Vehicle headlights not functional.
- Illumination of warning lamps of any non-safety related lights/service warnings lights but vehicle not rendered immobilized.
- Electronic Vehicle security systems, if fitted as standard equipment, are faulty but do not render it immobilized or alarm is not ringing incessantly.
- ABS light lamp glows ON.
- Vehicle runs out of windscreen wiper fluid.
- Front wipers are faulty.
- Rear windscreen wiper is faulty
- Damaged or faulty fuel caps
- Any noises or unusual sound which does not render the vehicle immobilized
- Other faults in the vehicle which do not render it immobilized but need repair at the workshop.

17. The problems / situations mentioned shall not immobilize the vehicle. It is important to consider that such a program is designed for emergencies. However, as it is endeavour of GLOBAL ASSURE to provide best customer support. In any such case if GLOBAL ASSURE finds that customer's safety might be at risk or he may be in adverse situation, relevant assistance service shall be activated as a goodwill measure.

**Adverse weather conditions & Force Majeure:**

It shall be our endeavor to support the covered vehicle promptly as per the terms of the program. However, in certain adverse weather conditions such as floods, thunderstorms, heavy rains, and other adverse conditions such as traffic congestion, political movements, civil unrest, protests etc. it may become physically impossible to provide assistance. This may affect our ability and capabilities to promptly support the vehicle though it shall be our priority to support the covered vehicle by all feasible means.

**Right of Refusal:**

In case it is found at any stage that false information has been furnished by a Customer to enroll in the program or in case the program is misused or abused, the services may be refused by GLOBAL ASSURE to the Customer and the Customer in such cases, shall not have any right of claim against GLOBAL ASSURE or IDFC FIRST Bank.

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## **IDFC FIRST Wealth Credit Card Golf Privileges:**

### **Offer Details**

Avail up to two (2) complimentary golf rounds or golf lessons every month for every Rs 20,000 of monthly statement spends using your IDFC FIRST Wealth Credit Card

- Avail One Complimentary Golf Round/Lesson for fresh monthly statement spends of Rs 20k
- Avail Two Complimentary Golf Round/Lesson for fresh monthly statement spends of Rs 40k and above

### **Eligible spends for Complimentary Golf Round/Golf lesson:**

- All Fresh Purchase Transactions net of Refunds/reversals shall be considered as part of eligible spends
- All Card account debits as part of Cash Withdrawals, EMI, Charges, Fees, Balance Transfer, Loan will not be part of eligible spends

### **How to Avail the offer through our Golf Partner - Golftripz:**

- Spend at least Rs 20,000 in a monthly statement cycle using your FIRST Wealth Credit Card
- Onwards the First calendar date of next month book your Golf Round/Lesson on <https://idfcfirst.truztee.com/>. Use your registered email ID with IDFC FIRST Bank and OTP sent on your email ID to log into the website. Each complimentary Golf Round/lesson benefit is valid for a period of 60 days from the day it is updated in the online account.
- You can make a Booking upon Clicking “Make a Booking” tab on the website. Choose your favorite Golf course, time slot and send your booking request. Card Validation charges of Rs 2 shall be charged on the payment gateway as part of the booking request. Golftripz shall send booking request confirmation on your registered email ID
- Upon confirmation of your booking from the Golf Course, Golftripz shall send the Booking confirmation voucher on your registered email ID.
- On the booking date, show your Booking voucher/ID details to gain entry at the Golf course and enjoy your Golf round/lesson tee time.

### **Offer Terms and Conditions:**

- This program is applicable only for the Primary Cardholders of the eligible IDFC FIRST Wealth Credit Card holder as per the benefits specified.
- Cardholders will need to sign in to the golf program account online at [idfcfirst.truztee.com](https://idfcfirst.truztee.com) using the same email as registered with their IDFC FIRST Bank Credit Card account.
- The complimentary benefits(s) will be visible in the Cardholder’s online account as per the eligibility criteria.

- The eligible cardholders can view the complimentary benefits(s) earned in a calendar month by the 1st of next month in their online account at [idfcfirst.truztee.com](http://idfcfirst.truztee.com).
- Each complimentary benefit is valid for a period of 60 days from the day it is updated in the online account and will need to be consumed within 60 days. The benefit expires after 60 days and cannot be extended beyond this period.
- A booking can be made as per the specified timelines by completing the booking request form and paying a Card Validation Fee of Rs 2 using the IDFC FIRST Wealth Credit Card.

#### **Booking process and rules:**

- This facility / benefit from IDFC FIRST Bank is being facilitated to cardmembers through “Greenedge Enterprise Private Limited” (Truztee/Golftripz) who represents a Service provider and the bookings shall be processed through the Service provider only.
- Bookings are subject to availability.
- Bookings on weekdays & weekends are subject to minimum flight requirement.
- Bookings are valid only for the stated date & time and for the duration of the lesson/Golf Round only
- Client can check in with his/her name on arrival at the venue, however, in the event that the golf club requires more information, please show the confirmation details. It is mandatory to carry the booking confirmation details to the golf facility.
- Voucher needs to be given/shown during registration at the golf club to avail the service.
- Only one booking per day per cardholder can be confirmed.
- Bookings window open 14 days prior and close 3 days prior to the actual play date.
- Bookings will be processed by the golf facility between 7 to 2 days prior to the play date after which a confirmation is provided subject to availability. Booking confirmation shall be sent to the cardholder's registered email address.
- Bookings can be cancelled up to 4 days in advance to the play date (excluding the play date. For certain Golf clubs, the cancellation policy may be more stringent and will be updated time to time on the Golf booking portal

#### **Golf course policy:**

- Card member must be in possession of a valid Handicap Certificate (Maximum Handicap: 24 for Men | 36 for ladies) at the time of registration to avail the complimentary round of golf
- Golfers are subject to golf club's rules on minimum handicap requirements, producing valid handicap certificates and any other requirements. The golf club reserves the right to reject/restrict play in the event of not fulfilling these requirements
- Guests cannot entertain their guests/family members/friends at the golf club without explicit permission from the Golf club to do so
- The list of Golf Clubs included in the program are subject to change without any prior notice
- Golf Courses will not be accessible on tournament days and other holidays when it is closed for guests

- Golf clubs will not entertain any correspondence/enquiries and/or attempts for bookings directly from the participating golfers and golf clubs will not respond directly to any such enquiries
- Golf course terms and conditions apply and are subject to change
- Access to the golf clubs cannot be used by the participating golfers in conjunction with any other promotional golf program or to participate in any private event, tournament or any other special golf day arrangement
- The client will be solely liable for any violations by them of any local rules/policies of the golf clubs including behaviour on the course/property. The Service Provider will not be held liable for any such violations. The card members will be solely responsible for any damage to the golf course/property/equipment/practice areas/etc
- Rain check policy is subject to the discretion/rules of the golf club

#### **Inclusions and payment terms and conditions:**

- Only the mentioned inclusions for each golf facility viewable while making a booking is provided as part of the program
- Any additional services are to be paid for directly at the golf facility by the Cardholder
- The Golf Rates are subject to change as golf courses periodically revise their rates. The updated rates will be communicated in case of any changes to the above stated ones
- Guest bookings & Paid bookings can only be confirmed upon receiving the payment within the timelines mentioned in the payment due email sent to the cardholder
- Tips & Gratuities (caddies, guide, drivers etc) are not included as a part of the program and need to be paid directly to the caddie/guide/driver
- Weekend refers to Saturday, Sunday & Public or Bank Holidays as stated by the golf course. The rates for weekday and weekend differ

#### **General Terms & Conditions:**

- IDFC FIRST Bank/Greenedge Enterprises Pvt Ltd (Truztee/Golftripz) is not responsible for or liable for any action, claims, demands, losses, damages, cost, charges and expenses which the client may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this program
- IDFC FIRST Bank/Greenedge Enterprises Pvt Ltd (Truztee/Golftripz) is not responsible for the quality of the services provided by the golf club or the golf pros
- Other T&Cs of the golf club applies
- IDFC FIRST Bank/Greenedge Enterprises Pvt Ltd (Truztee/Golftripz) and their partners and agents, employees, directors, officers, representatives, shareholders, host golf clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer, his/her personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this program

- IDFC FIRST Bank/Greenedge Enterprises Pvt Ltd (Truztee/Golftripz) shall not be considered liable or in default of providing the golf services if such performance is prevented by adverse conditions, which is beyond its control
- IDFC FIRST Bank/Greenedge Enterprises Pvt Ltd (Truztee/Golftripz) role is to provide access and golf bookings to the facilities mentioned in the program. However, the Service Provider bears no direct or indirect control over the “Golf Facilities” and their internal policies, rules and service quality and hence in no way shall be held responsible for the same.

**Golf lesson policy:**

- The golf professional assigned to the golf learning experience is based on availability and program tie ups and guests may not be able to request for specific Pros at the time of the lesson. All such requests have to be received prior to the confirmation of the booking and additional charges may apply
- All terms & conditions of the golf club or learning facility will need to be followed
- In general, Balls & Equipment provided during the lesson is 1 bucket of balls and 1 golf club used during the golf lesson
- The proper dress code has to be adhered to during the golf lesson

**Golf round policy:**

- The inclusions provided in the golf round will be subject to change
- If not mentioned in “Inclusions”, voucher does not include caddie fees, buggy fees, caddie tips & any other services
- The golf clubs reserve all rights to slot in golfers to fill any vacant slots in flights without having to inform the golfers who have already made their tee time booking during weekdays or weekends
- Golfers participating in this program shall be allowed to play with members of the club or any other Green Fee paying guests and use the benefits of this program, provided that a confirmed golf booking is held by the other players and the golf club allows clubbing of bookings. In some instances, golf club will not allow clubbing of bookings
- All tee times should be booked in advance through Greenedge Enterprises Pvt Ltd (Truztee/Golftripz). No walk-ins or direct payment to Golf Clubs are allowed in this program.
- The minimum flight requirement on weekdays is 2 ball on a weekday and 3 ball on a weekend. In certain cases, this requirement may be different and will be communicated at the time of confirming the booking.
- Whether on weekdays or weekends (or public holidays), tee times provided for single or 2 golfers are indicative as the golf course reserves the right to hold them up for a period of time (not beyond reasonable limits) to team the golfer/s up with other golfers to optimize pace of play on the course as per the course policy or otherwise
- This golf program is valid for golf course access only to individual golfers and is not valid for any Group Bookings

- Golf Clubs may at any time change the inclusions for the Golf Rounds and any additional services need to be paid for directly to the Golf Club

**List of Golf Courses for Golf Rounds:**

GOLF COURSES FOR IDFC FIRST GOLF BENEFIT PROGRAM		
#	City	Name of Golf Course
1	Ahmedabad	Kalhaar Blues & Greens
2	Ahmedabad	Glade One Golf Club
3	Ahmedabad	Kensville Golf Club
4	Ahmedabad	Gulmohar Greens Golf Club
5	Bengaluru	Zion Hills Golf Club
6	Bengaluru	Prestige Golfshire Club
7	Bengaluru	Clover Greens
8	Bengaluru	Eagleton Golf Resort
9	Chandigarh	Panchkula Golf Club
10	Chennai	Madras Gymkhana Club
11	Chennai	Tamilnadu Golf Federation
12	Cochin	CIAL Golf & Country Club
13	Delhi NCR	Golden Greens Golf Club
14	Delhi NCR	Jaypee Greens Golf & Spa Resort
15	Delhi NCR	ITC Classic
16	Delhi NCR	KarmaLakeLands
17	Delhi NCR	Jaypee Wishtown
18	Goa	The Lalit Goa Golf Greens
19	Gurgaon	Manesar Golf Club
20	Hyderabad	Boulder Hills Golf & Country Club
21	J & K	Gulmarg Golf Club
22	Jaipur	Royal Jaipur Golf Club
23	Jaipur	Rambagh Golf Club
25	Jamshedpur	Beldih Golf Course
26	Jamshedpur	Golmuri Golf Course
27	Jorhat, Assam	Kaziranga Golf Club
28	Kodaikanal	Kodaikanal Golf Club
29	Kolkata	Tollygunge Club
30	Mumbai	Premium Golf Course in Mumbai
31	Mumbai	Bombay Presidency Golf Club
32	Mumbai	9 Aces
33	Mumbai	Kharghar Valley Golf Course
34	Pune	Poona Golf Club
35	Vadodara	Gaekwad Baroda Golf Club
36	Visakhapatnam	East Point Golf Club

\* T&Cs Apply

\* List of courses are subject to change

\* Some courses may restrict access on weekends

**List of Golf Courses for Golf Lessons:**

GOLF LESSONS FOR IDFC FIRST GOLF BENEFIT PROGRAM		
#	City	Name of Golf Academy/Lesson
1	Ahmedabad	Kalhaar Blues & Greens Golf Club
2	Bangalore	Prestige Golfshire Club
3	Chandigarh	CGA Golf Academy
4	Delhi	Golden Greens Golf Club
5	Delhi	Jaypee Greens Golf Course
6	Gurugram	Hamoni Golf Camp
7	Delhi	Siri Fort Sports Complex
8	Hyderabad	Boulder Hills Golf & Country Club
9	Kolkata	ProTouch Golf Academy
10	Mumbai	Golden Swan Golf Academy
11	Pune	Poona Golf Club
12	Chennai	AKDR

\* T&Cs Apply

\* List of courses are subject to change

\* Some courses may restrict access on weekends