



# IDFC FIRST Bank Card Holder Dispute Form

## REQUEST TO CARDHOLDER

Please attach copies of your correspondence with the merchant, charge slips etc., and any supplementary documents pertaining to the disputed transaction, as appropriate.

Annexures: (Please tick as appropriate)

- Correspondence copy with Merchants  
 Charge Slips      Any other supplementary documents (Please specify)

## DECLARATION & SIGNATURE

I hereby confirm that the averments made by me within this form are bona-fide and the information provided is true and accurate to the best of my knowledge and belief. In case this claim is determined by the bank to be false or maliciously made, I shall be fully responsible for consequences which may include civil/criminal lawsuit being initiated by the bank, and I also understand that if the disputed transaction turns out to be valid then a transaction retrieval fee per transaction will be charged to my card.

Place  Date      Tel (+91)    
D D M M Y Y Y Y STD

Customer Signature

## FOR BANK USE ONLY

Service Request No.   
 Employee ID   
 Name of the Branch Official   
 Sourcing Branch Code

Signature of the Branch Official